

COLT



AFORESERVE.COM Ltd.

OFFER AND ACCEPTANCE

- It is a user friendly online software which helps to track all the activities related to Offer & Acceptance.
- Offer & Acceptance Submenu of COLT online software is used to create Customer information, generate/modify Offer, convert Offer to an Order, create Contract summary, create COG , Funnel updation as well as Query/Reports. It also has the facility to track Daily Sales Activities.
- You have the facility to add/delete/modify your entered records along with the facility to export your data in excel format and take print of data according to requirement.



OFFER AND ACCEPTANCE-Select this menu from home page as shown below.

The screenshot shows a Mozilla Firefox browser window displaying the 'Admin Welcome' page. The browser's address bar shows the URL 'iservice.aforeserve.co.in/FMS/Admin/AdminWelcome.aspx'. The page header includes the 'aforeserve' logo and the text 'WELCOME USER: TEST Centre HPTPM-DEMO'. A horizontal navigation menu is visible, containing the following items: Home, Masters, Billing And Collection, RO Logistics, HR, System Administration, Call Management, Offer & Acceptance, RO Logistics, Log out, and My profile. The 'Offer & Acceptance' menu item is circled in red, and an orange arrow points from the text 'Click On Offer & Acceptance' to this item. The Windows taskbar at the bottom shows the time as 10:13 AM on 5/31/2014.

Click On Offer
& Acceptance

SUBMENU IN OFFER & ACCEPTANCE

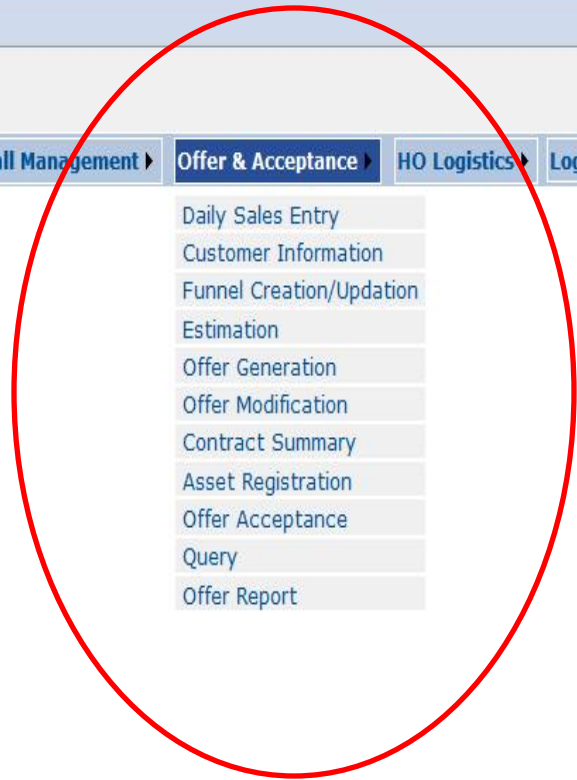
- Daily Sales Entry
- Customer Information
- Funnel Creation/ Updation
- Estimation
- Offer Generation
- Offer Modification
- Contract Summary
- Asset Registration
- Offer Acceptance





WELCOME USER: TEST Centre HPTPM-DEMO

- Home
- Masters
- Billing And Collection
- RO Logistics
- HR
- System Administration
- Call Management
- Offer & Acceptance
- HO Logistics
- Log out
- My profile



- Daily Sales Entry
- Customer Information
- Funnel Creation/Updation
- Estimation
- Offer Generation
- Offer Modification
- Contract Summary
- Asset Registration
- Offer Acceptance
- Query
- Offer Report

DSR-You CAN ENTER DAILY SALES EXPENSES AND TRACK THIS FOR PARTICULAR DATE RANGE ,EXPORT OUR DAILY SALES REPORT RECORD ON EXCEL FORMAT

The screenshot shows a Mozilla Firefox browser window with the following details:

- Browser Title:** Mozilla Firefox
- Address Bar:** localhost:56087/cc/FMS/AllRole/dailysalesgrid.aspx
- Page Header:** aforeserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO
- Navigation Menu:** Billing And Collection | Home | Masters | RO Logistics | HR | System Administration | Call Management | Offer & Acceptance | HO Logistics | Log out | My profile
- Main Content:**
 - Home >> Daily Sales Report
 - Daily Sales Report** (Section Title)
 - Form: From To
 - Buttons: Submit, Export To Excel, Back
 - Link: Add Daily Sales Details
- Footer:** Powered By Aforeserve
- Taskbar:** Windows taskbar with icons for Internet Explorer, File Explorer, Chrome, and others. System tray shows 3:58 PM on 5/31/2014.

Home >> Daily Sales Report

From To

May, 2014

Su	Mo	Tu	We	Th	Fr	Sa
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

Today: May 31, 2014

Click here to add new entry

Select Date Range for tracking DSR report of particular Date Range

Enter to get selected record on excel

Home >> Daily Sales Report

Daily Sales Report

From To

Submit **Export To Excel** Back

Add Daily Sales Details

SL.NO	Employee Name	Sale Date	Customer Name	Location	Contact Person	Contact No	Email	Call Type	Business Category	Time Spend(Hrs)	Next Action Date	Remarks
1	TEST	02/05/2014	UFlex Ltd	Sector 60 Noida	Mr Vivek	9818690770	vivek@uflex.com	Opportunity	AMC	1	08/05/2014	AMC Proposal to be submitted
2	TEST	24/05/2014	AVI-Oil India Pvt. L	Delhi-NCR	Sanjay	09654387770	delhi.varmora.com	Lead	UPGRADE	02	27/05/2014	Meeting done
3	TEST	23/05/2014	AVI-Oil India Pvt. L	Delhi-NCR	Sanjay	09654387770	delhi.varmora.com	Lead	UPGRADE	02	27/05/2014	Meeting done
4	TEST	24/05/2014	Punj Lloyd	Delhi-NCR	Anil Attray	09910705314	anil.attray@punjlloyd.com	Opportunity	AMC	03	26/05/2014	Meeting done
5	TEST	27/05/2014	stark	newyork	john	9876543210	st@aforeserve.com	First Meeting	AMC	10:00	01/06/2014	satisfactory
6	TEST	29/05/2014	aforeserve	noida	pankaj	876655454	swahg	Opportunity	AMC	10:00	08/05/2014	ok
7	TEST	13/05/2014	dsd	hgj	jhhjk	787989	uu99	Opportunity	AMC	10:00	22/05/2014	

On clicking add daily sales detail record you are redirected to a new page where you can enter the details

The image shows two screenshots of the aforeserve web application. The left screenshot is titled "Daily Sales Report Entry" and the right is titled "Sales Report Entry". Both show a table for entering sales details. In the left screenshot, a red circle highlights the "Business Category" dropdown menu, which is open to show options like PECS, AMC, FMS, etc. A callout box points to it with the text "Select Business Category from dropdown". In the right screenshot, a red circle highlights the "Call Type" dropdown menu, which is open to show options like Lead, Opportunity, First Meeting, etc. A callout box points to it with the text "Select call type from dropdown".

Daily Sales Report Entry

Sl No.	Date	Customer Name	Location	Contact Person	Contact No	Email	Call Type	Business Category	Time Spend(Hrs)	Next Action Date	R
1							Select	<Select>			

Sales Report Entry

Sl No.	Date	Customer Name	Location	Contact Person	Contact No	Email	Call Type	Business Category	Time Spend(Hrs)	Next Action Date	R
							Select	<Select>			

Select Business Category from dropdown

Select call type from dropdown

YOU CAN SAVE OUR ENTERED PARTICULAR RECORD IN OUR DATABASE BY CLICKING SUBMIT BUTTON

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/FD/dailysalesentry.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

aforeserve
Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home > Daily Sales Report > Add Daily Sales Details

Daily Sales Report Entry

Sl. No.	Date	Customer Name	Location	Contact Person	Contact No	Email	Call Type	Business Category	Time Spend(Hrs)	Next Action Date	R
1							Select	<Select>			

Press this button to save entered record in data base

Submit Back

5:41 PM 5/31/2014

CUSTOMER INFORMATION SUBMENU IS USED TO REGISTER NEW CUSTOMER , MODIFY DETAILS OF ANY EXISTING CUSTOMER

Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://iservice.af...ole/Quotegrid.aspx x Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/AllRole/Quotegrid.aspx

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aforeserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> Customer Information

Search By -- Search By -- - Search -

Modify Customer Details New Customer Registration

SL.NO	Select	Customer ID	Customer Name	Email	City	MB No.	Alt Contact No
1	<input type="radio"/>	1	AFORESERVE.COM LTD	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
2	<input type="radio"/>	3	LABINDIA ANALYTICAL INSTRUMENT	masurss@labindia.com		9821721413	
3	<input type="radio"/>	4	SIMTECH	panka.t@aforeserve.co.in	NOIDA	323232434343433	
4	<input type="radio"/>	5	XYZ	panka.t@aforeserve.co.in	NEW DELHI	323232434343432	
5	<input type="radio"/>	6	ERETT	panka.t@aforeserve.co.in	NEW DELHI	323232434343657	
6	<input type="radio"/>	7	FDGGFFFFFFFFFFFFFFFFFFFFFFFF	panka.t@aforeserve.co.in	ALIGARH	343545456566767	
7	<input type="radio"/>	9	SIMTECH.COM	panka.t@aforeserve.co.in	NOIDA	9818049019	
8	<input type="radio"/>	10	ERETT	panka.t@aforeserve.co.in	NOIDA	323232434343435	
9	<input type="radio"/>	11	FGFGFGFGFGFGF	panka.t@aforeserve.co.in	NOIDA	323232434343545	
10	<input type="radio"/>	12	AEGESAN INFOTECH	panka.t@aforeserve.co.in	NOIDA	8588870732	

1 2 3 4 5 6 7 8 9 10

FOR SELECTING PARTICULAR CUSTOMER YOU CAN SEARCH THEM ON THE BASIS OF CUSTOMER NAME & THEIR MOBILE NUMBER

Search By

-- Search By --
-- Search By --
Name
Mob No

- Search -

S		Customer ID	Customer Name	Email	City	MB No.	Alt Contact No
1	⊙	1	AFORESERVE.COM LTD	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
2	⊙	3	LABINDIA ANALYTICAL INSTRUMENT	masurss@labindia.com		9821721413	
3	⊙	4	SIMTECH	panka.t@aforeserve.co.in	NOIDA	323232434343433	
4	⊙	5	XYZ	panka.t@aforeserve.co.in	NEW DELHI	323232434343432	
5	⊙	6	ERETT	panka.t@aforeserve.co.in	NEW DELHI	323232434343657	
6	⊙	7	FDGGFFFFFFFFFFFFFFFFFFFFFF	panka.t@aforeserve.co.in	ALIGARH	343545456566767	
7	⊙	9	SIMTECH.COM	panka.t@aforeserve.co.in	NOIDA	9818049019	
8	⊙	10	ERETT	panka.t@aforeserve.co.in	NOIDA	323232434343435	
9	⊙	11	FGFGFGFGFGFGFGFG	panka.t@aforeserve.co.in	NOIDA	323232434343545	
10	⊙	12	AEGESAN INFOTECH	panka.t@aforeserve.co.in	NOIDA	8588870732	

1 2 3 4 5 6 7 8 9 10

Powered By Aforeserve

5:44 PM
5/31/2014

AFTER SELECTING PARTICULAR CUSTOMER AND CLICKING BUTTON OF CUSTOMER MODIFICATION YOU CAN MODIFY THE DETAILS OF EXISTING CUSTOMER

Customer Add - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Customer Add Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/FD/CustomerAddPopup.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

New Customer Registration

Home >> Customer Information >> New Customer Registration

Contact Number*

Organization*

Address*

Pin Code*

Country*

State / Province*

District*

City / Town*

Email

Alternate Contact Number

Customer Source*

Account Category*

Account Segments*

Contact Person Details

Contact Person Name

Designation

Email*

Contact Person Surname

Contact No

Add Contact Person Details

Submit

Click on submit button to save modified customer detail

5:55 PM 5/31/2014

TO REGISTER NEW CUSTOMER, YOU HAVE TO ENTER ALL REQUIRED DETAILS OF THE NEW CUSTOMER AND THEN CLICK ON SUBMIT BUTTON

Customer Add - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Customer Add Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/FD/CustomerAddPopup.aspx

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Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

New Customer Registration

Home >> Customer Information >> New Customer Registration

Contact Number*	<input type="text"/>	Alternate Contact Number	<input type="text"/>
Organization*	<input type="text"/>	Customer Source*	<Select>
Address*	<input type="text"/>	Account Category*	<Select>
	<input type="text"/>	Account Segments*	<Select>
Pin Code*	<input type="text"/>		
Country*	INDIA		
State / Province*	<Select>		
District*	<Select>		
City / Town*	<Select>		
Email	<input type="text"/>		

Contact Person Details

Contact Person Name	<input type="text"/>	Contact Person Surname	<input type="text"/>
Designation	<input type="text"/>	Contact No	<input type="text"/>
Email*	<input type="text"/>	<input type="button" value="Add Contact Person Details"/>	

5:55 PM 5/31/2014

YOU CAN CREATE AND UPDATE FUNNEL FOR OUR REGISTERED CUSTOMER ON OPENING SUBMENU OF FUNNEL CREATION AND UPDATION.

The screenshot displays the Aforeserve web application interface. At the top, there is a navigation menu with options like Home, Masters, Billing And Collection, RO Logistics, HR, System Administration, Call Management, Offer & Acceptance, HO Logistics, Log out, and My profile. Below the navigation, there is a search section with a dropdown menu for 'Search By' (options: Name, Mob No) and a search input field. A table titled 'Funnel Creation/Update' lists customer records with columns for S, Customer ID, Customer Name, Email, City, MB No., and Alt Contact No. A red circle highlights the search dropdown and input field. Another red circle highlights the 'Export To Excel' button at the bottom of the table. Two text boxes provide instructions: 'You can search particular customer by their name or mobile no.' and 'You may also export our records on excel on the basis of date range'.

You can search particular customer by their name or mobile no.

S	Customer ID	Customer Name	Email	City	MB No.	Alt Contact No
1	1	AFORESERVE.COM LTD	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
2	3	LABINDIA ANALYTICAL INSTRUMENT	masurss@labindia.com		9821721413	
3		SIMTECH	panka.t@aforeserve.c			
4	5	XYZ	panka.t@aforeserve.c			
5	6	ERETT	panka.t@aforeserve.c			
6	7	FDGGFFFFFFFFFFFFFFFFFFFFFFFF	panka.t@aforeserve.c			
7	9	SIMTECH.COM	panka.t@aforeserve.c			
8	10	ERETT	panka.t@aforeserve.c			
9	11	FGFGFGFGFGFGF	panka.t@aforeserve.c			
10	12	AEGESAN INFOTECH	panka.t@aforeserve.co.in	NOIDA	8588870732	

You may also export our records on excel on the basis of date range

ON CLICKING FUNNEL CREATION YOU CAN MODIFY AND UPDATE OUR FUNNEL CREATION RECORD IN OUR DATABASE

Customer Add - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Customer Add Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/FD/funnelcreation.aspx?Rec_ID=3

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WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Funnel Creation /Updation

Home >> Funnel Selection >> Funnel Updation

Customer Name	Organization	Address	Email	Pin Code	State	City	MB No.	Alt Contact No
	LABINDIA ANALYTICAL INSTRUMENT	PLOT NO EL-72, TTC INDUSTRIAL AREA,ELECTRONIC ZONE, MAHAPE, NAVI-MUMBAI	masurss@labindia.com	400705	MAHARASHTRA		9821721413	

#	Business Category	Case Details	Expected Closer Date	Total Value	Status	Remark
1	HEALTH CHECK UP/SERVICE CAMP	zxcscsa	22/05/2014 12:00:00 a.m.	2000	PO	ok

[Modify](#)

Sl. No.	Business Category	Case Details	Expected Closer Date	Total Value	Status	Remarks
1	<Select>				Select	

Customer Add - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Customer Add Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/FD/funnelcreation.aspx?Rec_ID=3

Most Visited Getting Started Suggested Sites How To Root Microm...

Home >> Funnel Selection >> Funnel Updation

Customer Name	Organization	Address	Email	Pin Code	State	City	MB No.	Alt Contact No
	LABINDIA ANALYTICAL INSTRUMENT	PLOT NO EL-72, TTC INDUSTRIAL AREA,ELECTRONIC ZONE, MAHAPE, NAVI-MUMBAI	masurss@labindia.com	400705	MAHARASHTRA		9821721413	

#	Business Category	Case Details	Expected Closer Date	Total Value	Status	Remark
1	HEALTH CHECK UP/SERVICE CAMP	zxcscsa	22/05/2014 12:00:00 a.m.	2000	PO	ok

Business Category: HEALTH CHECK UP/SERVICE CAMP

Case Details: zxcscsa

Expected Closer Date: 22/05/2014 12:00:00 a.m.

Total Value: 2000

Remarks: ok

Status: PO

[Modify](#)

Sl. No.	Business Category	Case Details	Expected Closer Date	Total Value	Status	Remarks
1	HEALTH CHECK UP/	g	14/May/2014	100	Contract	ok

[Update](#)

[Submit](#)

[Add New Row](#)

COST ESTIMATION IS USED FOR SAVING RECORD OF AMC TYPE ,CONTRACT PERIOD & AMOUNT DETAIL E.T.C

Untitled Page - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Untitled Page x Trade x Quote Print x Trade x +

iservice.aforeserve.co.in/FMS/AllRole/costestimation.aspx

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Cost Estimation Sheet

Peroid Of Contract In Months: 12
 Brand: Cisco
 Qty: 12

AMCType: AMC - RTB (Parts included)
 Product Type: plotter
 Zone Type: 1

ADD

#	Product Type	Brand	Zone Type	QTY	Standard AMC Charge Per Unit	Quoted AMC Charge Per Unit	Total AMC Charge	Select
1	plotter	Cisco	1	12		123	1476	<input checked="" type="checkbox"/>

Total

TOTAL PRICE	1476
SERVICE TAX %	12.36
SERVICE TAX AMOUNT	182.4336
TOTAL AMOUNT	1658.4336

Section II

CAPEX

Sl. No.	Item	Unit Rate	Qty	Remarks
1		0.0	0	

Add New Row

Spares Stock

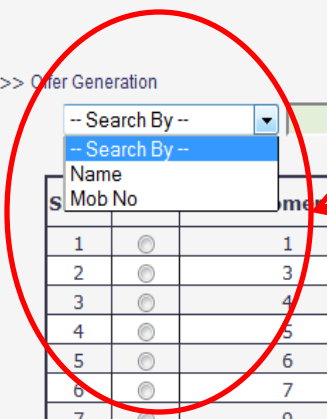
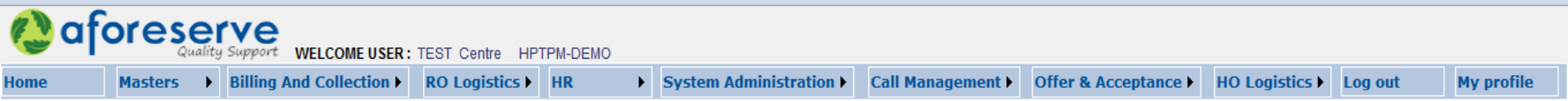
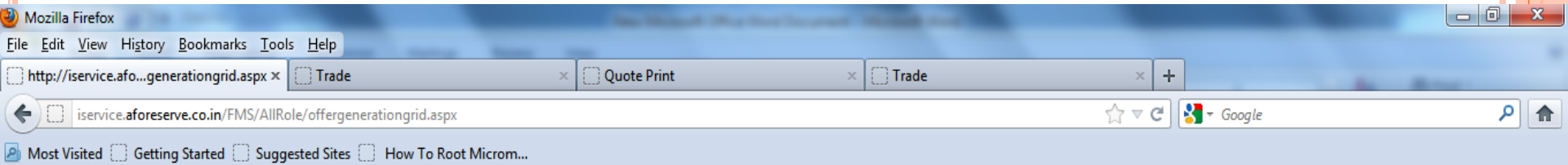
Sl. No.	Item	Unit Rate	Qty	Remarks
1		0.0	0	

Add New Row

Vendor Payment (Any Out Sourced Work)

Sl. No.	Vendor Name	Job	Cost	Remarks
1			0.0	

OFFER GENERATION IS USED TO GENERATE OFFER FOR PARTICULAR CUSTOMER/CLIENT



You can search particular customer by their name or mobile no.

S	me	mob No	Company Name	Email	City	Mobile No	Alt Contact No
1	1		AFORESERVE.COM LTD	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
2	3		LABINDIA ANALYTICAL INSTRUMENT	masurss@labindia.com		9821721413	
3	4		SIMTECH	panka.t@aforeserve.co.in	NOIDA	323232434343433	
4	5		XYZ	panka.t@aforeserve.co.in	NEW DELHI	323232434343432	
5	6		ERETT	panka.t@aforeserve.co.in	NEW DELHI	323232434343657	
6	7		FDGGFFFFFFFFFFFFFFFFFFFFFFF	panka.t@aforeserve.co.in	ALIGARH	343545456566767	
7	9		SIMTECH.COM	panka.t@aforeserve.co.in	NOIDA	9818049019	
8	10		ERETT	panka.t@aforeserve.co.in	NOIDA	323232434343435	
9	11		FGFGFGFGFGFGFGF	panka.t@aforeserve.co.in	NOIDA	323232434343545	
10	12		AEGESAN INFOTECH	panka.t@aforeserve.co.in	NOIDA	8588870732	

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#)

AFTER GENERATING OF ALL PARTICULAR DETAIL OF OFFER GENERATION PAGE YOU CAN TAKE PRINT OF OUR GENERATED OFFER ON CLICKING PRINT BUTTON

The screenshot shows a web browser window with a print dialog box open. The dialog box is titled "Print" and contains the following information:

- Printer Name: \\192.168.0.195\HP LaserJet Professional
- Status: Ready
- Type: HP LaserJet Professional M1136 MFP
- Where: USB001
- Comment:
- Print range: All, Pages from: 1 to: 1, Selection
- Buttons: OK, Cancel

An orange callout box with a red arrow pointing to the "Print Offer" button in the sidebar contains the text: "Click on the button of print offer to take printout".

The main content area of the browser shows a table with the following data:

S.No	Product Type	Brand	Qty	Offered Price Per Unit	Total Offered Price
1	Dot matrix Printer	D-link	120	456	54720

Below the table, there is a summary table:

Total Amount	54720.00
Service Tax %	12.36
Service Tax Amount	6763.39
Total	61483.39

The browser address bar shows the URL: iservice.aforeserve.co.in/FMS/AllRole/Quoteprint.aspx?Rec_ID=10584. The browser window also displays various certificates (ISO 9001, BUREAU VERITAS, UKAS) and navigation buttons (Log out, My profile).

YOU CAN MODIFY OUR GENERATED OFFER ON OPENING OFFER MODIFICATION SUBMENU

You can search particular customer by their name or mobile no.

Click to modify generated offer for particular client

Click to take print of generated offer for particular client

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/AllRole/offermodification.aspx

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Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Location HR System Administration Call Management Offer & Acceptance HQ Location Log out My profile

Home>> Offer Modification

Search By -- Search By -- - Search -

Quote ID
Customer Name
Mob No

SL.No	Select	Quote ID	Customer Name	Address	Email	Pin Code	City	Contact No.	Contact No
1	<input type="radio"/>	AFS/031414/10451							
2	<input type="radio"/>	AFS/051914/10538	AFORESERVE.C					8588870740	8588870740
3	<input type="radio"/>	AFS/051914/10540	SIMTECH.C						
4	<input type="radio"/>	AFS/051914/10543	AFORESERVE.C						
5	<input type="radio"/>	4052410546	AFORESERVE.C						
6	<input type="radio"/>	4052710562	SIMTECH						
7	<input type="radio"/>	AFS/031814/10458/R1	AFORESERVE.C						
8	<input type="radio"/>	AFS/032114/10459/R1	COLT TEST SESSION	B-21 ,SECTOR-08	pankaj.t@aforeserve.co.in	201301	NOIDA		
9	<input type="radio"/>	AFS/032114/10459/R3	COLT TEST SESSION	B-21 ,SECTOR-08	pankaj.t@aforeserve.co.in	201301	NOIDA		
10	<input type="radio"/>	4053110580	XYZ	SDD	panka.t@aforeserve.co.in	201301	NEW DELHI		

1 2 3 4

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6:14 PM 5/31/2014

YOU CAN TAKE PRINT OF GENERATED OFFER FOR PARTICULAR CUSTOMER ON CLICKING PRINT BUTTON FOR PARTICULAR CUSTOMER

Quote Print - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Quote Print Trade Quote Print Trade

iservice.eforeserve.co.in/FMS/AllRole/Quoteprint.aspx?Rec_ID=10543

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eforeserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Print Offer

eforeserve Quality Support

HPTPM-DEMO ,B-21
PinCode: 122001
Contact:
Email: neeraj@eforeserve.co.in

ISO 9001 BUREAU VERITAS Certification

UKAS QUALITY MANAGEMENT

Quotation

To
AFORESERVE.COM LTD
B-21,SECTOR-8,
201301
8588870740

Quote No. AFS/051914
/10543
Period Of Contract : 9

From
Name HPTPM-DEMO
Address B-21
Phone No.

Date : 19/05/2014 12:00:00 a.m.
AMC Type : AMC - Onsite (Parts included)

S.No	Product Type	Brand	Qty	Offered Price Per Unit	Total Offered Price
1	Switch	D-link	2	500	1000

Total Amount	1000.00
Service Tax %	12.36
Service Tax Amount	123.60
Total	1123.60

6:17 PM 5/31/2014

ON CLICKING MODIFY BUTTON FOR PARTICULAR CUSTOMER YOU ARE REDIRECTED TO BELOW PAGE AND AGAIN GENERATE OUR MODIFIED OFFER FOR PARTICULAR CUSTOMER AND UPDATE THIS NEW RECORD IN OUR DATABASE

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Trade

iservice.aforeserve.co.in/FMS/AllRole/quotemodify.aspx?Rec_ID=10540

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> Offer Modification >> Offer Modification for selected Quote

Cust Id	9	Quote Id	AFS/051914/10540
Customer Name	SIMTECH.COM	Address	B-21, SEC.18 ,NOIDA
E- Mail Id	panka.t@aforeserve.co.in	Contact No	9818049019
Period Of Contract(in Days)	12		View Offer Details

[Calculate](#)

TOTAL PRICE

SERVICE TAX %

SERVICE TAX AMOUNT

TOTAL AMOUNT

Brand Product Type

Qty Zone Type [ADD](#)

[Modify Offer](#) [Back](#)

6:14 PM 5/31/2014

YOU CAN REGISTER P.O FOR PARTICULAR CUSTOMER

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Connecting... x Trade x Quote Print x Connecting... x +

iservice.aforeserve.co.in/FMS/AllRole/Poregistration.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

aforeserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> PO Registration **Open Quote for PO Registration**

Search By -- Search By -- - Search -

Quote ID
Customer Name
Mob No

SL.NO	Select	Quote ID	Customer Name	Registration Date	Total Amount	Address	Email	City	Contact No.	Alt Contact No
1	<input type="radio"/>	AFS/031414/10451		14/03/2014	1146072.00					
2	<input type="radio"/>	AFS/051914/10538	AFORESERVE.COM LTD	19/05/2014	39775.44	B-21,SECTOR-8	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
3	<input type="radio"/>	4052410546	AFORESERVE.COM LTD	24/05/2014	16341.64	B-21,SECTOR-8	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
4	<input type="radio"/>	4052710562	SIMTECH	27/05/2014	449440.00	NOIDA8	panka.t@aforeserve.co.in	NOIDA	3232324343433	
5	<input type="radio"/>	AFS/031814/10458/R1	AFORESERVE.COM LTD	28/05/2014	516856.00	B-21,SECTOR-8	pankaj.t@aforeserve.co.in	JEHANABAD	8588870740	8588870740
6	<input type="radio"/>	AFS/032114/10459/R1	COLT TEST SESSION	28/05/2014	1730344.00	B-21 ,SECTOR-08	pankaj.t@aforeserve.co.in	NOIDA	74852135	
7	<input type="radio"/>	AFS/032114/10459/R3	COLT TEST SESSION	30/05/2014	1339331.20	B-21 ,SECTOR-08	pankaj.t@aforeserve.co.in	NOIDA	74852135	
8	<input type="radio"/>	4053110580	XYZ	31/05/2014	404.50	SDDSD	panka.t@aforeserve.co.in	NEW DELHI	3232324343432	
9	<input type="radio"/>	4053110583	LABINDIA ANALYTICAL INSTRUMENT	31/05/2014	161.80	PLOT NO EL-72, TTC INDUSTRIAL AREA,ELECTRONIC ZONE, MAHAPE, NAVI-MUMBAI	masurss@labindia.com		9821721413	
10	<input type="radio"/>	4053110584	LABINDIA ANALYTICAL INSTRUMENT	31/05/2014	61483.39	PLOT NO EL-72, TTC INDUSTRIAL AREA,ELECTRONIC ZONE, MAHAPE, NAVI-MUMBAI	masurss@labindia.com		9821721413	

Looking up iservice.aforeserve.co.in... 1 2 3 4

6:22 PM 5/31/2014



WELCOME USER: TEST Centre HPTPM-DEMO

[Home](#)>> [PO Registration](#)>> Selected Quote PO Registration

Cust Id	1	Quote Id	AFS/031814/10458/R1
Customer Name	AFORESERVE.COM LTD	Address	B-21,SECTOR-8
E-Mail Id	pankaj.t@aforeserve.co.in	Contact No	8588870740
Period Of Contract	10		

#	Product Type	Brand	Zone	Qty	AMC Charge	Total AMC Charge
1	Laptop	APC	1	115	4000	4000

TOTAL PRICE 460000.00

SERVICE TAX % 12.36

SERVICE TAX AMOUNT 56856.00

TOTAL AMOUNT 516856.00

If we want change in Summary of Hardware under AMC then click the link [Change Hardware Link](#) [Change Hardware Details](#)

Terms & Conditions:

TERMS and CONDITIONS for a Standard AMC Quote

The Services offered by Aforeserve (hereinafter referred to as "AFS") under this proposal is subject to the following terms and conditions:

- **PO Address:** Any Order for availing our services pursuant to the said Proposal is to be placed on Aforeserve
- **Taxes:** Prices are exclusive of Service Tax which will be additional, as applicable
- **Payment Terms:** Annual , in advance or Quarterly Advance
- **SLA's** - standard SLA's are as follows :

YOU CAN REGISTER ASSET FOR PARTICULAR CUSTOMER BY CLICKING ASSET REGISTRATION BUTTON

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Admin Welcome

iservice.eforeserve.co.in/FMS/AllRole/assetsregistration.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

eforeserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> Asset Registration

Open Offer for Asset Registration

Asset Registration

SL.NO	Select	COG No	Total Qmount	Customer Name	Email	City	Contact No.	Alt Contact No
1	<input type="radio"/>	AFSC/041414/1	2362256.64	EDUCOMP - MAHARASTRA AMC	rajesh.bisht@educomp.com	GURGAON	8587098370	
2	<input type="radio"/>	AFSC/042314/3	27528.20	FISHFA GLASS CENTRE.	accountsfishfa@gmail.com	MUMBAI	2223470735	02223426384
3	<input type="radio"/>	141005	426968.00	AEGESAN INFOTECH	panka.t@eforeserve.co.in	NOIDA	8588870732	
4	<input checked="" type="radio"/>	141007	532586.40	UFLEX LTD	vivek@uflex.com	NOIDA	9868690770	
5	<input type="radio"/>	141008						
6	<input type="radio"/>	141018	252810.00	AVI-OIL INDIA PVT.LTD.	delhi@varmora.com	NEW DELHI	9654387770	9654387770
7	<input type="radio"/>	141019	348316.00	AVI-OIL INDIA PVT.LTD.	delhi@varmora.com	NEW DELHI	9654387770	9654387770
8	<input type="radio"/>	141020	224720.00	AVI-OIL INDIA PVT.LTD.	delhi@varmora.com	NEW DELHI	9654387770	9654387770
9	<input type="radio"/>	141022	353934.00	INDUS TOWERS LIMITED	sandip.acharya@industowers.com	GURGAON	9899293389	09899293
10	<input type="radio"/>	AFSC/041414/2	24719.20	FISHFA GLASS	accountsfishfa@gmail.com	MUMBAI	2223470735	02223426384

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AFTER CLICKING ASSET REGISTRATION BUTTON YOU WILL BE REDIRECTED TO ASSET ENTRY PAGE AND UPLOAD OUR EXCEL FORMAT FOR ASSET ENTRY

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Admin Welcome

iservice.aforeserve.co.in/FMS/AllRole/assetentry.aspx?Rec_ID=7

Most Visited Getting Started Suggested Sites How To Root Microm...

Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> Asset Registration >> Asset Entry

Cust Id	76	Quote Id	AFS/050214/10/33/R2
Customer Name	UFLEX LTD	Address	SECTOR -600/NOIDA
E-Mail Id	vivek@uflex.com	Contact No	9868690770
Period Of Contract			

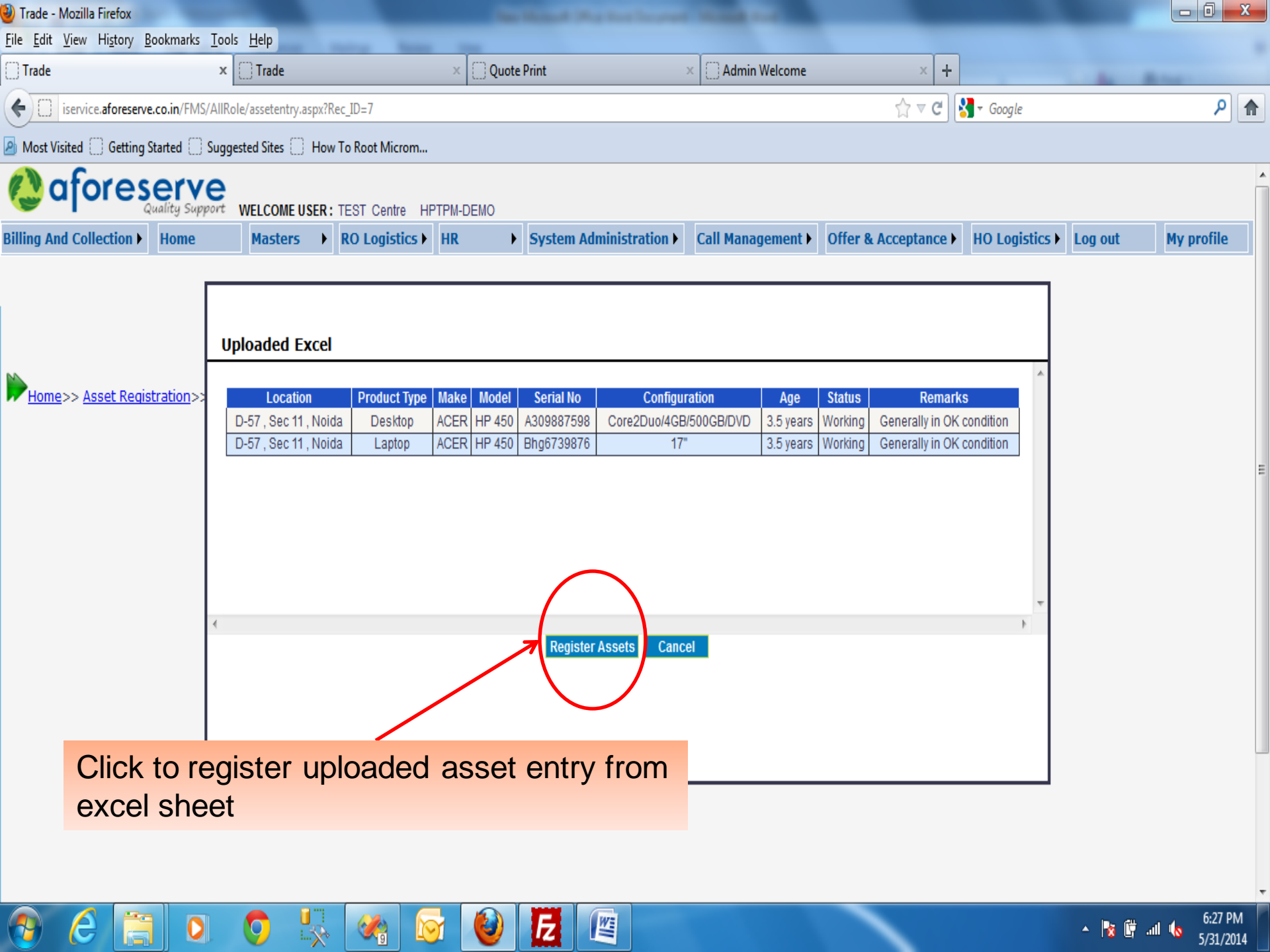
Upload Assets Details

Upload browsed excel format

Browse update saved excel format

Import format for asset entry and update with asset record in imported excel format

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Uploaded Excel

Location	Product Type	Make	Model	Serial No	Configuration	Age	Status	Remarks
D-57 , Sec 11 , Noida	Desktop	ACER	HP 450	A309887598	Core2Duo/4GB/500GB/DVD	3.5 years	Working	Generally in OK condition
D-57 , Sec 11 , Noida	Laptop	ACER	HP 450	Bhg6739876	17"	3.5 years	Working	Generally in OK condition

Register Assets Cancel

Click to register uploaded asset entry from excel sheet

THIS SUBMENU IS USED TO ACCEPT GENERATED OFFER FROM SHOWN RECORD OF PARTICULAR CUSTOMER. ONCE AN OFFER IS ACCEPTED, AN ORDER NO. IS GENERATED

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade x Trade x Quote Print x Admin Welcome x +

iservice.aforeserve.co.in/FMS/AllRole/Quoteapprovegrid.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

aforeserve
Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

[Billing And Collection](#) |
 [Home](#) |
 [Masters](#) |
 [RO Logistics](#) |
 [HR](#) |
 [System Administration](#) |
 [Call Management](#) |
 [Offer & Acceptance](#) |
 [HO Logistics](#) |
 [Log out](#) |
 [My profile](#)

Home >> Open COG for Approve Offer

Open COG for Approve Offer

SL.NO	Select	COG No	Total Qmount	Customer Name	Email	City	Contact No.	Alt Contact No
1	<input type="radio"/>	AFSC/041414/1	2362256.64	EDUCOMP - MAHARASTRA AMC	rajesh.bisht@educomp.com	GURGAON	8587098370	
2	<input type="radio"/>	AFSC/042314/3	27528.20	FISHFA GLASS CENTRE.				26384
3	<input type="radio"/>	141008						
4	<input type="radio"/>	141018	252810.00	AVI-OIL INDIA PVT.LTD.				7770
5	<input type="radio"/>	141019	348316.00	AVI-OIL INDIA PVT.LTD.	delhi@varmora.com	NEW DELHI	9654387770	9654387770
6	<input type="radio"/>	141020	224720.00	AVI-OIL INDIA PVT.LTD.	delhi@varmora.com	NEW DELHI	9654387770	9654387770
7	<input type="radio"/>	141022	353934.00	INDUS TOWERS LIMITED	sandip.acharya@industowers.com	GURGAON	9899293389	09899293
8	<input type="radio"/>	AFSC/041414/2	24719.20	FISHFA GLASS CENTRE.	accountsfishfa@gmail.com	MUMBAI	2223470735	02223426384
9	<input type="radio"/>	141015	112213.93	MOSAIC HOTEL(A UNIT OF	fnbsales@mosaichotels.co.in	NOIDA	4025055	

[Offer Approve](#)

Click after selecting particular customer to approve their offer.

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Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Admin Welcome

iservice.aforeserve.co.in/FMS/AllRole/offerapprove.aspx?Rec_ID=18

Most Visited Getting Started Suggested Sites How To Root Microm...

WELCOME USER: TEST Centre HPTPM-DEMO

Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> Open COG for Approve Offer >> Offer Acceptance

CONTRACT SUMMARY DETAILS

Cust Id	82	Center :	AFORESERVE.COM LTD
Customer Name	AVI-OIL INDIA PVT.LTD.	Region:	NCR
Address :	608, SURYA KIRAN BUILDING, 19,KASTURBA GANDHI MARG	PO No	23344545
Contact Tel No:	9654387770	PO Date	28/05/2014 12:00:00 a.m.
Contact Alt Tel No:	9654387770	Contact No	141018
E- Mail Id	delhi@varmora.com	Quote Ref No	4052410553/R1/R2
Bill To :	Delhi	Contract Start Dt	30/05/2014 12:00:00 a.m.
Service to be rendered at :	Delhi	Contract End Dt	30/05/2015 12:00:00 a.m.
		AMC/Contract Amount :	225000.00
		Service Tax	27810.00
		Total AMC/Contract Amount	252810.00
		Service Tax	27810.00
		Payment Terms	
		Document required to be submitted with Invoice :	No of Locations
		Services to be rendered :	

#	Product Type	Brand	Zone	Qty	AMC Charge	Total AMC Charge
1	Laptop	BenQ	0	50	4500	4500
2	Laptop	BenQ	0	50	4000	4000

Section II

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade Trade Quote Print Admin Welcome

iservice.aforeserve.co.in/FMS/AllRole/offerapprove.aspx?Rec_ID=18

Most Visited Getting Started Suggested Sites How To Root Microm...

Spares Stock

Sl. No.	Item	Unit Rate	Qty	Remarks
	mbd	100.00	1	

Vendor Payment (Any Out Sourced Work)

Sl. No.	Vendor Name	Job	Cost	Remarks
	Mod care		100.00	

Any Penalty

Sl. No.	Penalty Type	Amount	Remarks
	dfd	100.00	100.00

Click here to approve offer for opened contract.



Back

CALL MANAGEMENT-IT IS USED TO TRACK AND UPDATE CALL LOGGING , UPDATE CALL STATUS , CALL ASSIGN, SPARE REQUEST, CALL REASSIGN E.T.C

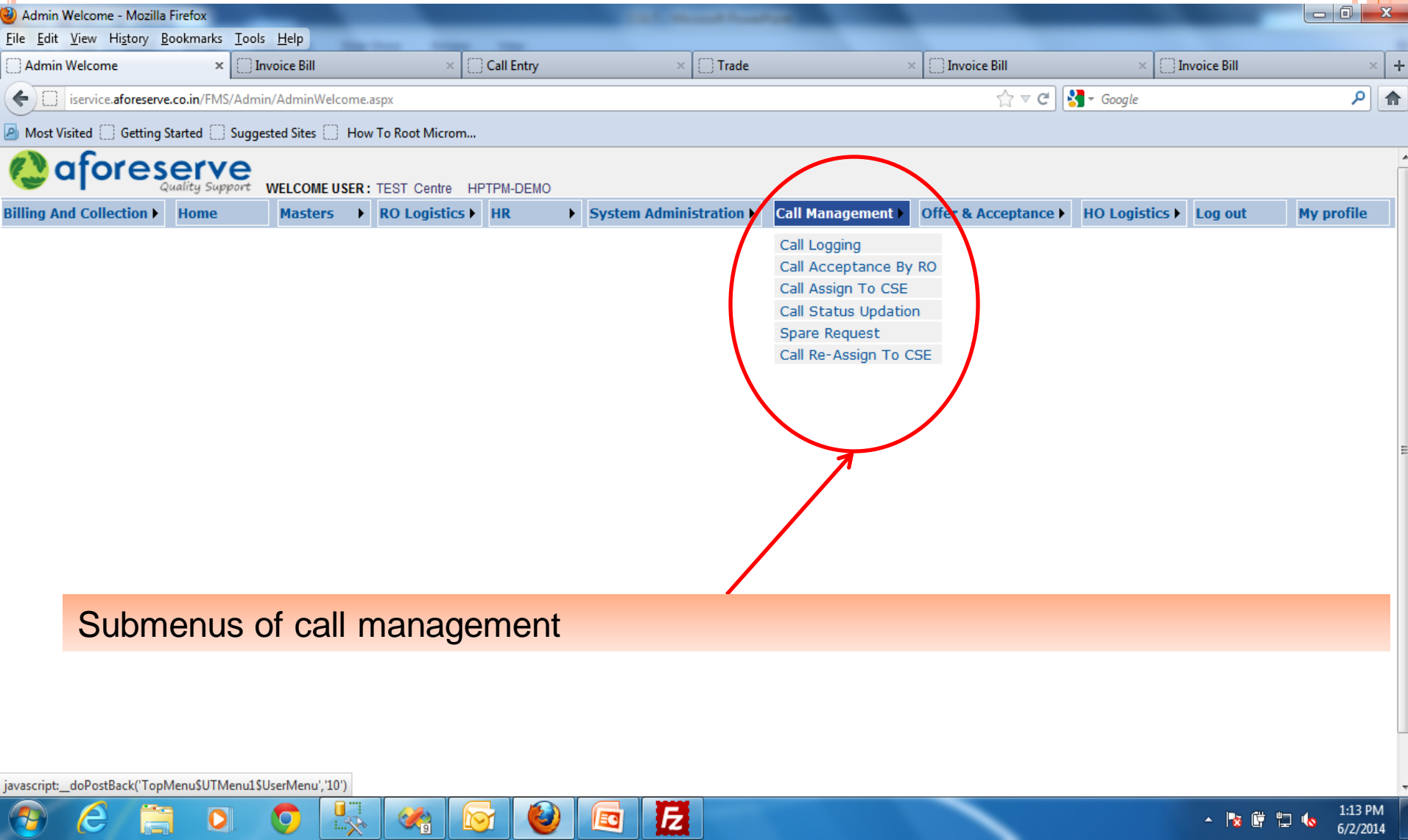
Submenus in CALL MANAGEMENT

- CALL LOGGING
- CALL ACCEPTANCE BY RO
- CALL ASSIGN TO CSE
- CALL STATUS UPDATION
- SPARE REQUEST
- CALL REASSIGN TO CSE



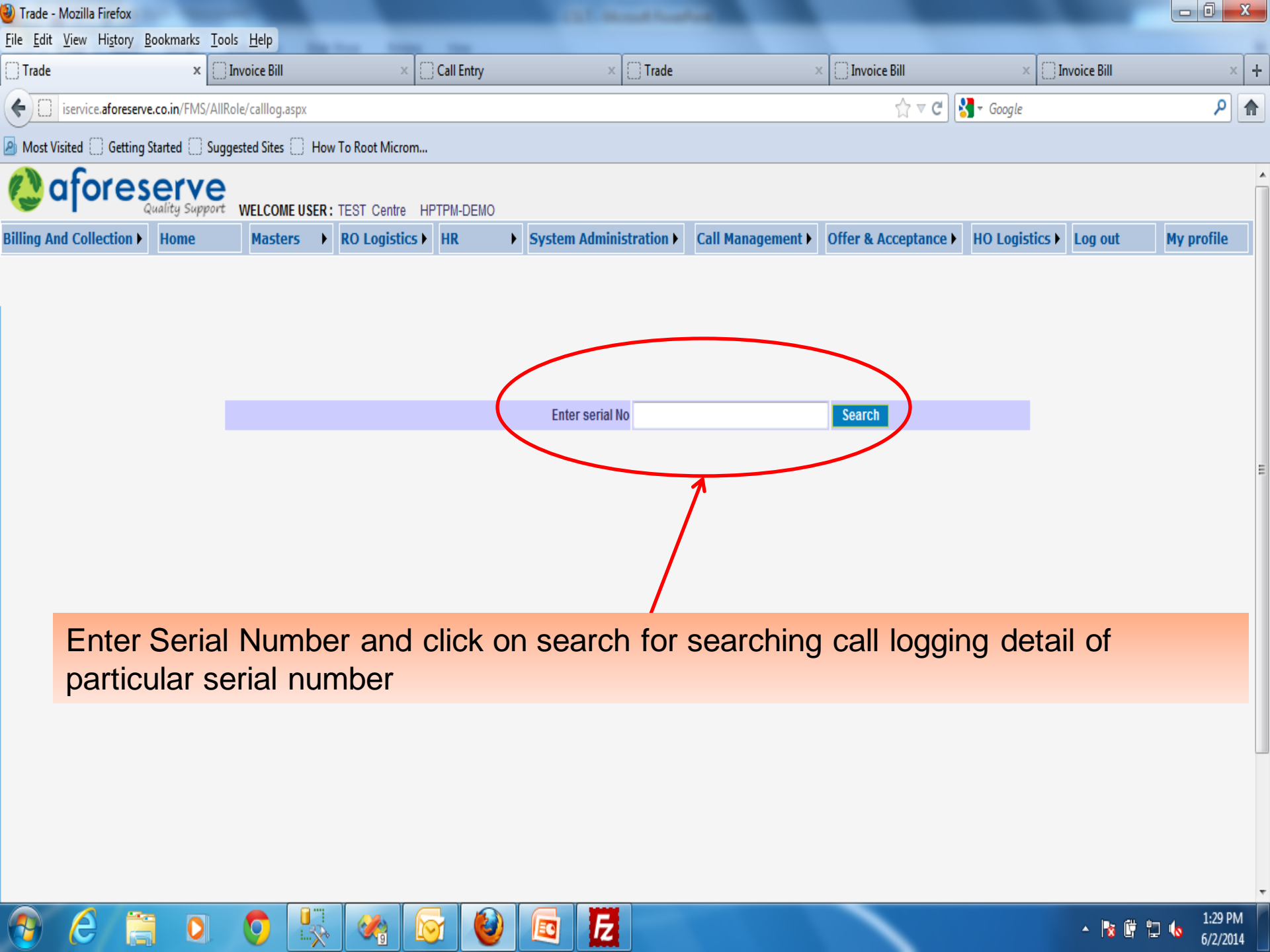
CALL MANAGEMENT

- This is the Main menu from where you can go into Call Management



The screenshot shows the aforeserve web application interface. The browser window title is "Admin Welcome - Mozilla Firefox". The address bar shows the URL "iservice.aforeserve.co.in/FMS/Admin/AdminWelcome.aspx". The page header includes the aforeserve logo and the text "WELCOME USER: TEST Centre HPTPM-DEMO". The main navigation menu contains several items: "Billing And Collection", "Home", "Masters", "RO Logistics", "HR", "System Administration", "Call Management", "Offer & Acceptance", "HO Logistics", "Log out", and "My profile". The "Call Management" menu is highlighted with a red circle, and its submenus are listed below it: "Call Logging", "Call Acceptance By RO", "Call Assign To CSE", "Call Status Updation", "Spare Request", and "Call Re-Assign To CSE". A red arrow points from the text "Submenus of call management" in the orange box below to the "Call Management" menu item.

Submenus of call management



Enter serial No

Search

Enter Serial Number and click on search for searching call logging detail of particular serial number

Enter serial No

Customer Details			
Customer Name	<input type="text" value="AEGEANINFOTECH"/>	Center	<input type="text" value="HPTPM-DEMO"/>
Address	<input type="text" value="NOIDA8"/>	Region	<input type="text" value="NCR"/>
Contact Person Name	<input type="text" value="AEGEANINFOTECH"/>	Contact Tel No	<input type="text" value="8588870732"/>
E- Mail Id	<input type="text" value="panka.t@aforeserve.co.in"/>	Alt Contact No	<input type="text"/>
Contract Start Dt	<input type="text" value="1/05/2014 12:00:00 a.m."/>	Contract End Dt	<input type="text" value="4/03/2015 12:00:00 a.m."/>
Period Of Contract in Year	<input type="text" value="10"/>	AMC Type	<input type="text" value="1"/>

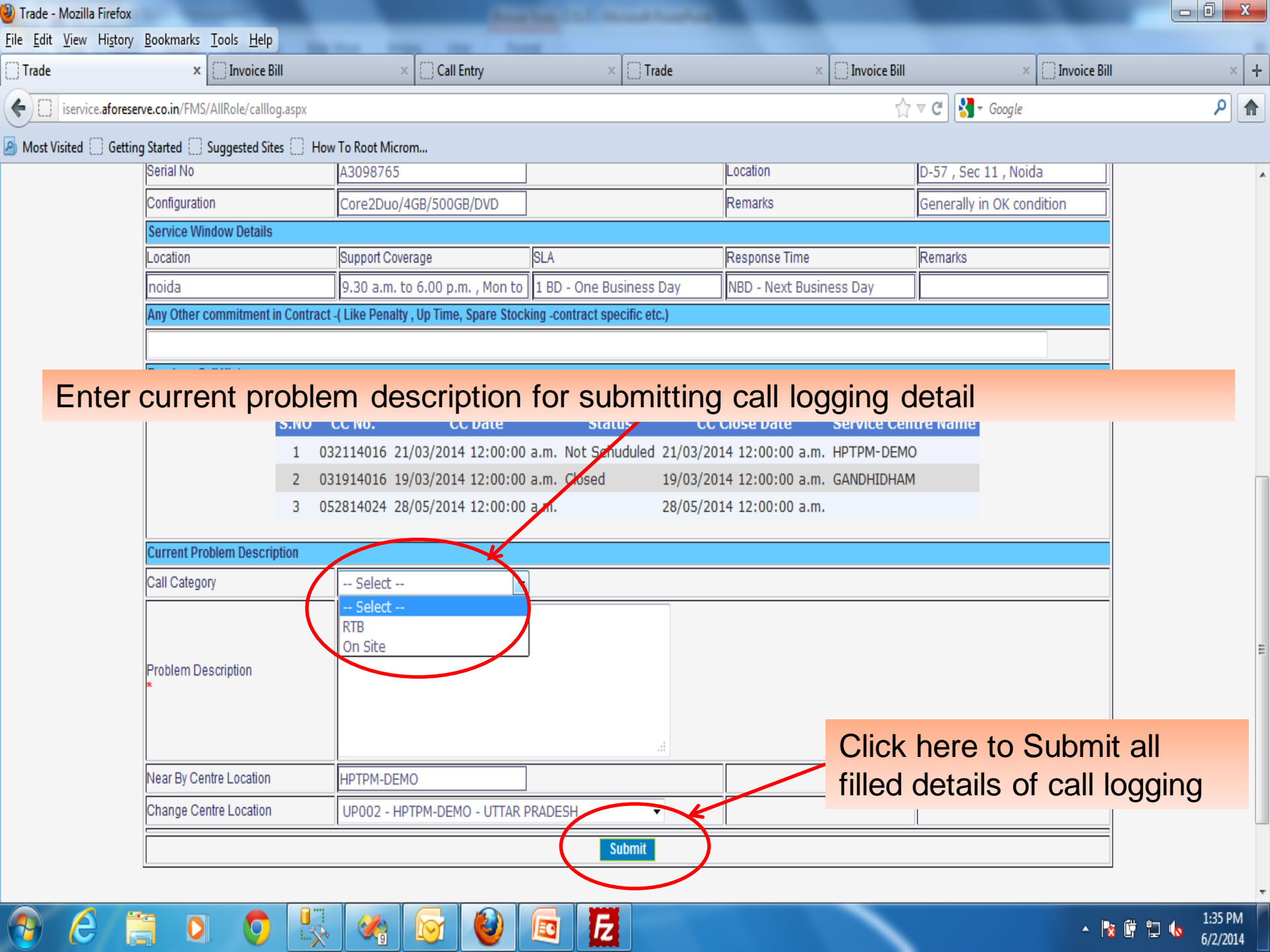
Product Details			
Product Type	<input type="text" value="Acer"/>	Brand	<input type="text" value="Desktop"/>
Serial No	<input type="text" value="A3098765"/>	Location	<input type="text" value="D-57 , Sec 11 , Noida"/>
Configuration	<input type="text" value="Core2Duo/4GB/500GB/DVD"/>	Remarks	<input type="text" value="Generally in OK condition"/>

Service Window Details				
Location	Support Coverage	SLA	Response Time	Remarks
noida	9.30 a.m. to 6.00 p.m. , Mon to	1 BD - One Business Day	NBD - Next Business Day	

Any Other commitment in Contract -(Like Penalty , Up Time, Spare Stocking -contract specific etc.)

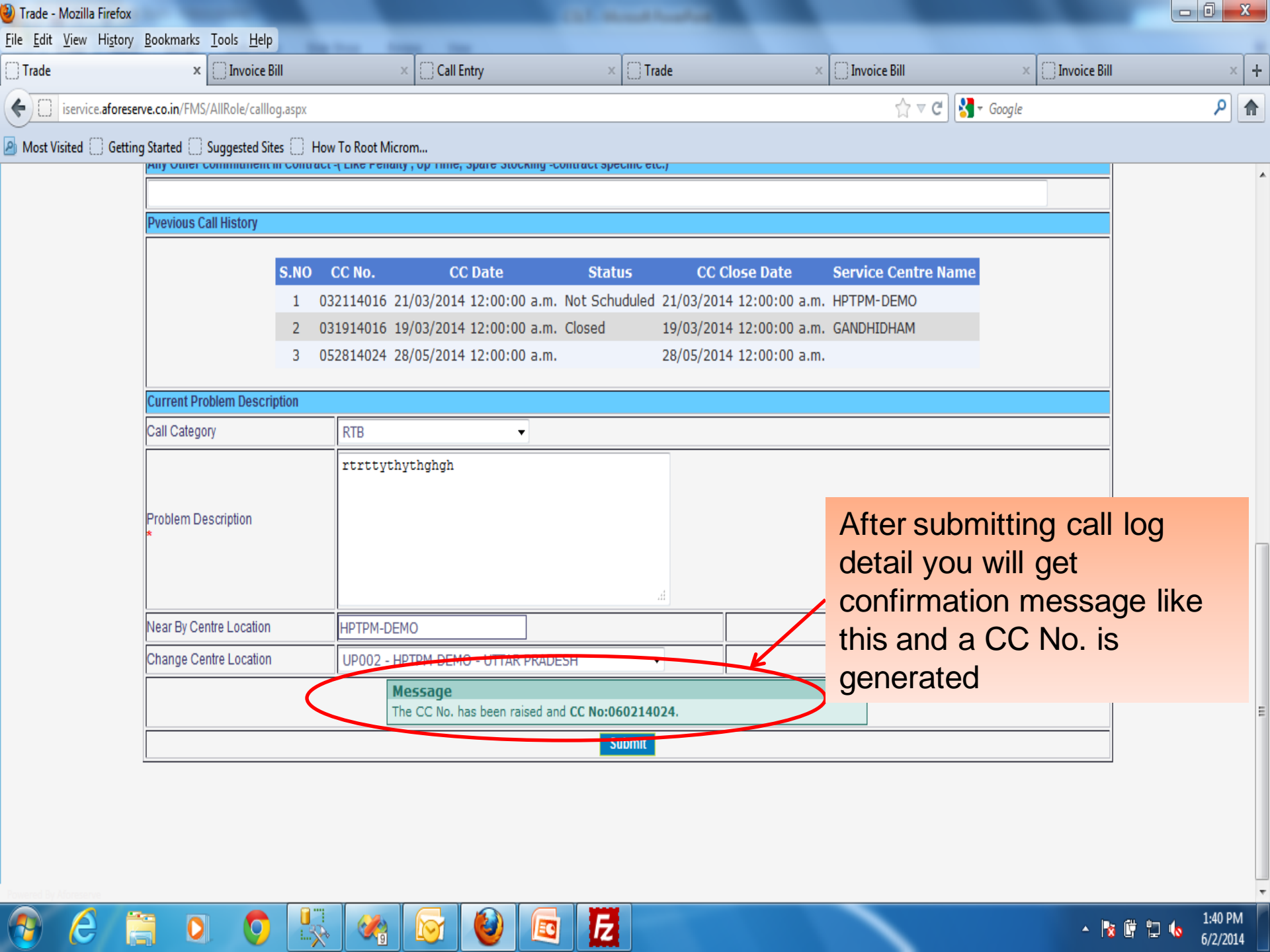
Previous Call History

S.NO	CC No.	CC Date	Status	CC Close Date	Service Centre Name
1	032114016	21/03/2014 12:00:00 a.m.	Not Schuduled	21/03/2014 12:00:00 a.m.	HPTPM-DEMO
2	031914016	19/03/2014 12:00:00 a.m.	Closed	19/03/2014 12:00:00 a.m.	GANDHIDHAM



Enter current problem description for submitting call logging detail

Click here to Submit all filled details of call logging



Any Other Commitment in Contract, Like Penalty, Op time, Spare Stocking -contract specific etc.

Previous Call History

S.NO	CC No.	CC Date	Status	CC Close Date	Service Centre Name
1	032114016	21/03/2014 12:00:00 a.m.	Not Schuduled	21/03/2014 12:00:00 a.m.	HPTPM-DEMO
2	031914016	19/03/2014 12:00:00 a.m.	Closed	19/03/2014 12:00:00 a.m.	GANDHIDHAM
3	052814024	28/05/2014 12:00:00 a.m.		28/05/2014 12:00:00 a.m.	

Current Problem Description

Call Category	RTB
Problem Description	rtttythghgh
Near By Centre Location	HPTPM-DEMO
Change Centre Location	UP002 - HPTPM-DEMO - UTTAR PRADESH
Message The CC No. has been raised and CC No:060214024.	
<input type="button" value="Submit"/>	

After submitting call log detail you will get confirmation message like this and a CC No. is generated

You can search a Call by using CC No. or Customer Name or Mobile number

#	CC NO	Customer Name	Creation Date	TAT	Product Type	Serial No	Brand	Customer name	Address	City	Zip	E-mail	Select
1	032114016	AMC display not working	21/03/2014 12:00:00 a.m.	73 Days		A3098765		PANLKAJTHAKUR	B-21,SECTOR-8	JEHANABAD		pankaj.t@aforeserve.co.in	<input type="checkbox"/>
2	032114017	PECS power problem	21/03/2014 12:00:00 a.m.	73 Days	HCL	dfdfd434545	Modem	pankaj	adsdsd	BARABANKI	201301	thakurpankaj11@gmail.com	<input type="checkbox"/>
3	041414018	PECS keyboard	14/04/2014 12:00:00 a.m.	90 Days	Acer	12345	Laptop	Pooja	noida	NEW DELHI	201001	p@yahoo.com	<input type="checkbox"/>
4	031914011	nodispal	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dcxcx		201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
5	031914014	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
6	031914015	PECS sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
7	031914010	display not working	19/03/2014 12:00:00 a.m.	75 Days	HP	dd2323434sdsd	Laptop	rajeev	b-21 sector Noida	AGRA	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
8	031914012	eretrgcvcv	19/03/2014 12:00:00 a.m.	75 Days	Dell	xcxcxcxcx	Projector	zxxcxc			201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>

#	CC NO	Call Type	Problem Description	Creation Date	TAT	Product Type	Serial No	Brand	Customer name	Address	City	Zip	E-mail	Select
1	032114016	AMC	display not working	21/03/2014 12:00:00 a.m.	73 Days		A3098765		PANLKAJTHAKUR	B-21,SECTOR-8	JEHANABAD		pankaj.t@aforeserve.co.in	<input checked="" type="checkbox"/>
2	032114017	PECS	power problem	21/03/2014 12:00:00 a.m.	73 Days	HCL	dfdfd434545	Modem	pankaj	adsdsd	BARABANKI	201301	thakurpankaj1@gmail.com	<input type="checkbox"/>
3	041414018	PECS	keyboard	14/04/2014 12:00:00 a.m.	49 Days	Acer	12345	Laptop	Pooja	noida	NEW DELHI	201001	p@yahoo.com	<input type="checkbox"/>
4	031914011		nodispal	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Lapto					ve.co.in	<input type="checkbox"/>
5	031914014		sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	usd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
6	031914015	PECS	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
7	031914010		display not working	19/03/2014 12:00:00 a.m.	75 Days	HP	dd2323434sdsd	Laptop	rajeev	b-21 sector Noida	AGRA	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
8	031914012		eretrgcvcv	19/03/2014 12:00:00 a.m.	75 Days	Dell	xcxcxcxcx	Projector	zxxcxc			201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
9	031914013		sdsd	19/03/2014 12:00:00 a.m.	75 Days	Canon	dsd	Laser Printer	testq	dfdfdf		201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
10	042414019	AMC	keyboard problem	24/04/2014 12:00:00 a.m.	39 Days	Lava	6745			EDUCOMP SOLUTION LTD514 -			ajesh.bisht@educomp.com	<input type="checkbox"/>

Select to proceed to accept particular call

Click to accept selected CC No.

Accept Back

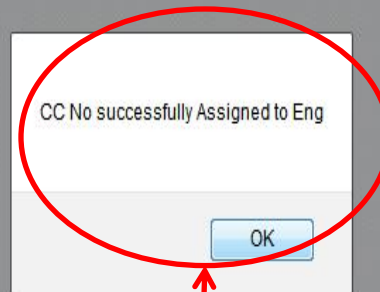
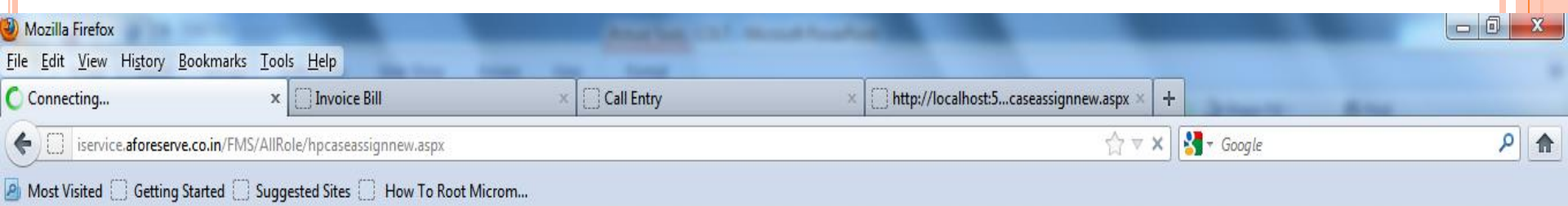
#	CC NO	Problem Description	Creation Date	TAT	Product Type	Serial No	Brand	Customer name	Address	City	Zip	E-mail	Select
1	032114016	display not working	21/03/2014 12:00:00 a.m.	73 Days		A3098765		PANLKAJTHAKUR	B-21,SECTOR-8	JEHANABAD		pankaj.t@aforeserve.co.in	<input type="checkbox"/>
2	032114017	power problem	21/03/2014 12:00:00 a.m.	73 Days						BARABANKI	201301	skurpankaj11@gmail.com	<input type="checkbox"/>
3	041414018	keyboard	14/03/2014 12:00:00 a.m.	73 Days						NEW DELHI	201001	p@yahoo.com	<input type="checkbox"/>
4	031914011	nodispal	19/03/2014 12:00:00 a.m.	75 Days							201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
5	031914014	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
6	031914015	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	AZAMGARH	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
7	031914010	display not working	19/03/2014 12:00:00 a.m.	75 Days	HP	dd2323434sdsd	Laptop	rajeev	b-21 sector Noida	AGRA	201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
8	03191401										201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
9	031914013	sdsd	19/03/2014 12:00:00 a.m.	75 Days	Canon	dsd	Laser Printer	testq	dfdfdf		201301	pankaj.t@aforeserve.co.in	<input type="checkbox"/>
10	042414019	keyboard problem	24/04/2014 12:00:00 a.m.	39 Days	Lava	6745373	Laptop	RAJESHBISHT	EDUCOMP SOLUTION LTD514 - UDYOG VIHAR,PHASE-3,GURGAON	GURGAON		rajesh.bisht@educomp.com	<input type="checkbox"/>

Select to proceed to assign the selected CC No. to a CSE

Select CSE name

Click to assign call to CSE

CSE Name



you will get confirmation message like this after assigning CC No. to a particular CSE

Transferring data from iservice.aforeserve.co.in...



CALL STATUS UPDATION

The screenshot shows a web browser window with the following elements:

- Browser Title:** Case Update - Mozilla Firefox
- Address Bar:** iservice.aforeserve.co.in/FMS/AllRole/txncaseclose.aspx
- Navigation Menu:** Billing And Collection, Home, Masters, RO Logistics, HR, System Administration, Call Management, Offer & Acceptance, HO Logistics, Log out, My profile
- User Info:** WELCOME USER: TEST Centre HPTPM-DEMO
- Form Fields:**
 - Enter CC No:** 032114016 (highlighted with a red circle)
 - CC No:** 032114016
 - Change Status:** <Select> (with a red arrow pointing to it)
 - Current Status:** Not Scheduled
 - Search:** Search button (highlighted with a red circle)
 - Previous Call Notes:** TEST21/03/2014 4:33:01 p.m.
 - Current Call Notes:** (empty text area)
 - Submit:** Submit button (highlighted with a red circle)

Annotations and callouts:

- An orange callout box with the text "Enter CC no. and search to update status" has red arrows pointing to the CC No field and the Search button.
- Another orange callout box with the text "Click here to update record after filling up all required details" has a red arrow pointing to the Submit button.

List Of Open Calls

To request for a spare please click spare request link of corresponding CC No.

#	CC NO	Problem Description	Creation Date	TAT	Product Type	Serial No	Brand	Customer name	Address	For Request for a Spare
1	032114016	display not working	21/03/2014 12:00:00 a.m.	73 Days		A3098765		PANLKAJTHAKUR	B-21,SECTOR-8	Spare Request
2	032114017	power problem	21/03/2014 12:00:00 a.m.	73 Days	HCL	dfdfd434545	Modem	pankaj	adsdsd	Spare Request
3	041414018	keyboard	14/04/2014 12:00:00 a.m.	49 Days	Acer	12345	Laptop	Pooja		
4	031914011	nodispal	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj		
5	031914014	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	Spare Request
6	031914015	sds	19/03/2014 12:00:00 a.m.	75 Days	Fujitsu	sdsdsd	Laptop	pankaj	dsd	Spare Request
7	031914010	display not working	19/03/2014 12:00:00 a.m.	75 Days	HP	dd2323434sdsd	Laptop	rajeev	b-21 sector Noida	Spare Request
8	031914012	eretrgcvcv	19/03/2014 12:00:00 a.m.	75 Days	Dell	xcxcxcxcx	Projector	zxxcxc		Spare Request
9	031914013	sdsd	19/03/2014 12:00:00 a.m.	75 Days	Canon	dsd	Laser Printer	testq	dfdfdf	Spare Request
10	042414019	keyboard problem	24/04/2014 12:00:00 a.m.	39 Days	Lava	6745373	Laptop	RAJESHBIHT	EDUCOMP SOLUTION LTD514 - UDYOG VIHAR,PHASE-3,GURGAON	Spare Request

Click to proceed to spare request for a particular CC. No.

If Part Code does not exist, you can request for new part code

Request For spare

Part Type	<Select>	Brand	BlackBerry
Part Code	<input type="text"/>	Spare Description	fgfgfgf
Qty Required	12	Remarks	fgfgfgf
M/C Status	Down	Demand Category	M/C Down / Part Not Advance

Request For New Part Code

Back

Message
The Spare Requested Successfully

After filling up all required details and clicking on request for spare you will get this confirmation message.



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Part No Request

Click here for requesting new part code. This will send a request through mail to HO SPOC to create the new part code

Spare Description

waefwbehw

Remarks

gsdvsvdhv

Submit Back

REASSIGN CALL ID

Call ID Re-Assignment

Call Entry

http://localhost:5...ign.aspx?view=JRAS

localhost:56087/cc/FMS/AllRole/HpcaseAssign.aspx?view=JRAS

WELCOME USER: TEST Centre HPTPM-DEMO

Search By Call ID.

Call ID Re-Assigned

Currently you do not have any record in this transaction list

CSE Name: TEST-PRINTER ENG

Call Log ID: 032114016

Re-Assign

Select CSE Name.

Click to reassign selected Call Log ID.

- RO LOGISTICS -It is used to Issue spare to CSE, receive spare from CSE, receive spare from other location/HO and dispatch spare to HO/Other location.
- Take print out of SMN form and Demand form



SUBMENUS OF RO LOGISTICS

- Spare issue to CSE
- Spare receive from CSE
- Spare dispatch to HO/other location
- Spare receive from HO/other location
- Stock replenishment /buffer demand from HO
- Request for Part Code
- AWB updation
- Print
- Procurement model



THIS IS THE MAIN MENU FOR RO LOGISTICS

The screenshot shows the main menu of the aforeserve web application. The browser window title is "Admin Welcome - Mozilla Firefox". The address bar shows the URL "iservice.aforeserve.co.in/FMS/Admin/AdminWelcome.aspx". The page header includes the aforeserve logo and the text "WELCOME USER: TEST Centre HPTPM-DEMO". The main menu consists of several items: "Billing And Collection", "Home", "Masters", "RO Logistics", "HR", "System Administration", "Call Management", "Offer & Acceptance", "HO Logistics", "Log out", and "My profile". The "RO Logistics" item is highlighted with a red circle, and a red arrow points to it from a text box that says "Submenus under RO Logistics". The submenus under "RO Logistics" are: "Spare issue to CSE", "Spare receive from CSE", "Spare dispatch to HO/Other Location", "Spare receive from HO/Other Location", "Stock Replenishment/Buffer Demand From HO", "Request for Part Code", "AWB Updation", "Print", and "Procurement".

Admin Welcome - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Admin Welcome +

iservice.aforeserve.co.in/FMS/Admin/AdminWelcome.aspx

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WELCOME USER: TEST Centre HPTPM-DEMO

Billing And Collection Home Masters **RO Logistics** HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

- Spare issue to CSE
- Spare receive from CSE
- Spare dispatch to HO/Other Location
- Spare receive from HO/Other Location
- Stock Replenishment/Buffer Demand From HO
- Request for Part Code
- AWB Updation
- Print
- Procurement

Submenus under RO Logistics

javascript:_doPostBack('TopMenu\$UTMenu1\$UserMenu','2')

9:54 AM
6/2/2014

Open Spare Requests

[Home](#)>> Open Spare Request

To issue spare to CSE/Demand from HO for spare please click Issue/Demand link of crrsponding Request No.

#	Request No	CC NO	Part Code	Spare Description	Remarks	Qty	Click below for issue /Demand spare
1	SR-25	42414019	HPLTAR08		test for spare	1	Issue/Demand
2	SR-25	42414019	HPLTAR08			1	Issue/Demand
3	PRQ-23	042414019	HPLTAR08	sdsds	sdsd	1	Issue/Demand
4	PRQ-24	042414019	HPLTAR08	 	test	1	Issue/Demand
5	SR-25	042414019	HPLTAR08		test for spare	1	Issue/Demand

To issue spare to CSE you have to click issue/demand link button

CLICKING THE PREVIOUS DESCRIBED LINK YOU WILL BE REDIRECTED TO FOLLOWING PAGE FROM WHERE YOU CAN ISSUE SPARE IF AVAILABLE. IF SPARE IS NOT AVAILABLE, THE MENU FOR SPARE DEMAND TO HO WILL COME ON THE SCREEN AND YOU CAN RAISE THE DEMAND TO HO.

Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://iservice.afoserve.co.in/FMS/AllRole/partissueroeng.aspx?view=n1e2w3&JobId=SR-25

iservice.afoserve.co.in/FMS/AllRole/partissueroeng.aspx?view=n1e2w3&JobId=SR-25

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afoserve Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

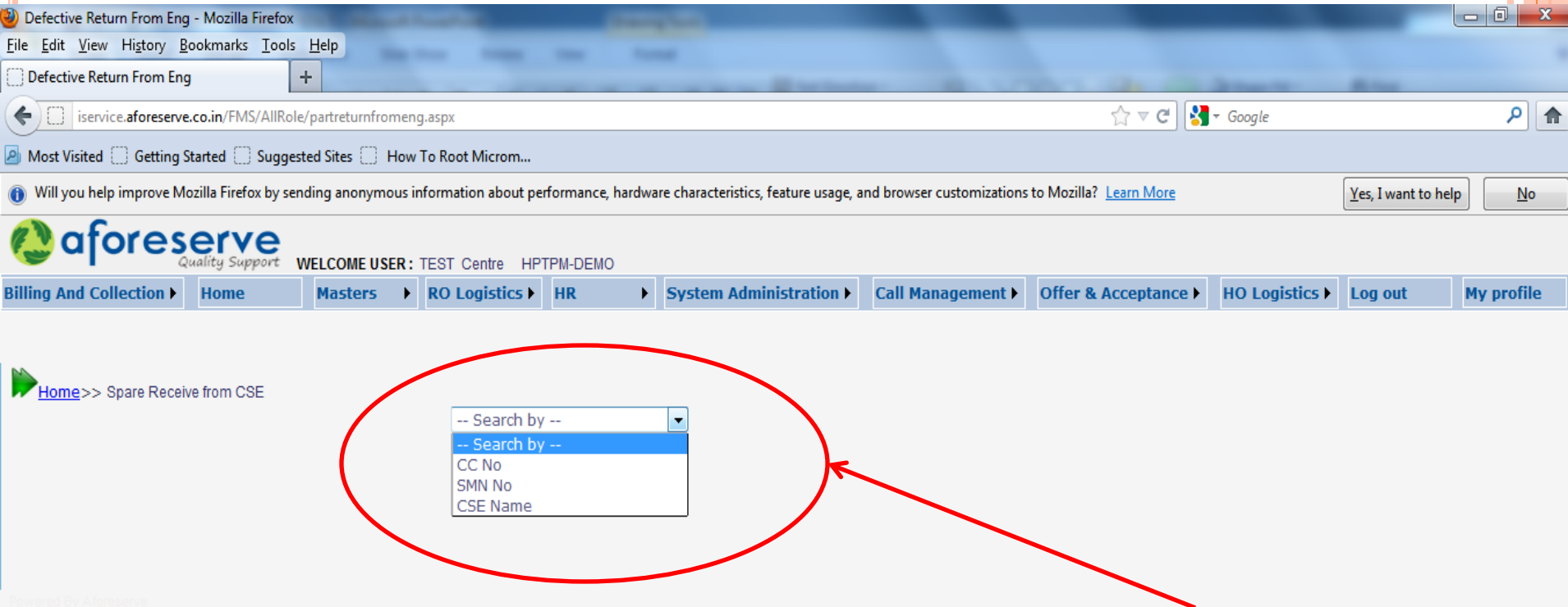
Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

#	CC NO	Part Code	Spare Description	M/C Status	Demand Category	Qty Required	Stock Qty	Remarks
1	42414019	HPLTAR08		Partial	M/C Partially Down	1	0	test for spare
2	42414019	HPLTAR08		Partial	M/C Partially Down	1	0	
3	042414019	HPLTAR08		Down	M/C Down / Part Advance Returned	1	0	test for spare

Spare Demand from Ho Back

10:01 AM 6/2/2014

YOU CAN RECEIVE THE SPARE FROM CSE IN THIS SUBMENU OPTION



The screenshot shows a Mozilla Firefox browser window with the address bar displaying `iservice.aforeserve.co.in/FMS/AllRole/partreturnfromeng.aspx`. The page header includes the **aforeserve** logo and the text "WELCOME USER: TEST Centre HPTPM-DEMO". A navigation menu contains items like "Billing And Collection", "Home", "Masters", "RO Logistics", "HR", "System Administration", "Call Management", "Offer & Acceptance", "HO Logistics", "Log out", and "My profile". The main content area shows a breadcrumb trail: [Home](#)>> Spare Receive from CSE. A search dropdown menu is open, listing options: "-- Search by --", "CC No", "SMN No", and "CSE Name". A red oval highlights the search dropdown, and a red arrow points from a text box to it.

You can get the details of pending spare with CSE on the basis of CSE No. or SMN No. or CSE Name.



TO DISPATCH ANY PART TO HO OR ANY OTHER LOCATION , YOU HAVE TO FILL FOLLOWING DETAILS

Spare Dispatch To Ho/Other Location - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Spare Dispatch To Ho/Other Location +

iservice.aforeserve.co.in/FMS/AllRole/OpenIssue.aspx?view=N

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Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home>> Spare Dispatch To Ho/Other Location

Spare Dispatch To Ho/Other Location

DC No.	<input type="text" value="NEW"/>	Dispatch From	<input type="text" value="HPTPM-DEMO"/>
Dispatch To*	<Select>	Dispatch Date*	<input type="text"/>
Courier Name	<input type="text"/>	AWB No.	<input type="text"/>
ETA	<input type="text"/>	Company *	<Select>
Remarks	<input type="text"/>		

Select Enter SMN No or Part Code SMN No Part Code

10:19 AM 6/2/2014

AWB UPDATION -THIS IS USED TO UPDATE AWB DETAIL FOR A PARTICULAR DC NO.

Spare Dispatch To Ho/Other Location - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Spare Dispatch To Ho/Other Location +

iservice.aforeserve.co.in/FMS/AllRole/OpenIssue.aspx?view=N

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Quality Support WELCOME USER: TEST Centre HPTPM-DEMO

Billing And Collection | Home | Masters | RO Logistics | HR | System Administration | Call Management | Offer & Acceptance | HO Logistics | Log out | My profile

[Home](#)>> Spare Dispatch To Ho/Other Location

Spare Dispatch To Ho/Other Location

DC No.	<input type="text" value="NEW"/>	Dispatch From	<input type="text" value="HPTPM-DEMO"/>
Dispatch To*	<input type="text" value="<Select>"/>	Dispatch Date*	<input type="text" value=""/>
Courier Name	<input type="text"/>	AWB No.	<input type="text"/>
ETA	<input type="text"/>	Company *	<input type="text" value="<Select>"/>
Remarks	<input type="text"/>		

Select Enter SMN No or Part Code SMN No Part Code

PRINT-YOU CAN TAKE PRINT OUT OF RECORDS ON THE BASIS OF QUOTE ID,SMN No., DEMAND No., MRF No., SRF No., INVOICE No.

Trade - Mozilla Firefox
File Edit View History Bookmarks Tools Help
Trade x Arithmetic operation resulted in an o... x Invoice Bill x Input string was not in a correct form... x Invoice Bill x +
localhost:56087/cc/FMS/AllRole/printlink.aspx
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Quality Support WELCOME USER: TEST Centre HPTPM-DEMO
Home Masters Billing And Collection RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Home >> RO Logistics >> Print

Print

Print By Quote Id
Enter Quote ID
Print
-Select--
Quote Id
SMN No.
Demand No
MRF No.
SRF No For Product
Service

Click Here to get print out

You can take print out on the basis of Quote ID,SMN No., Demand No., MRF No., SRF No. ,Invoice No.

Windows taskbar with icons for Internet Explorer, Firefox, Chrome, and other applications. System tray shows the time as 3:29 PM on 6/4/2014.

Procurement Model-

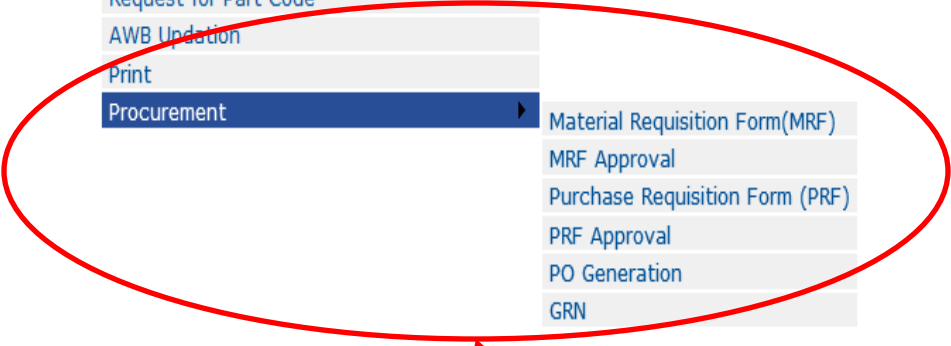
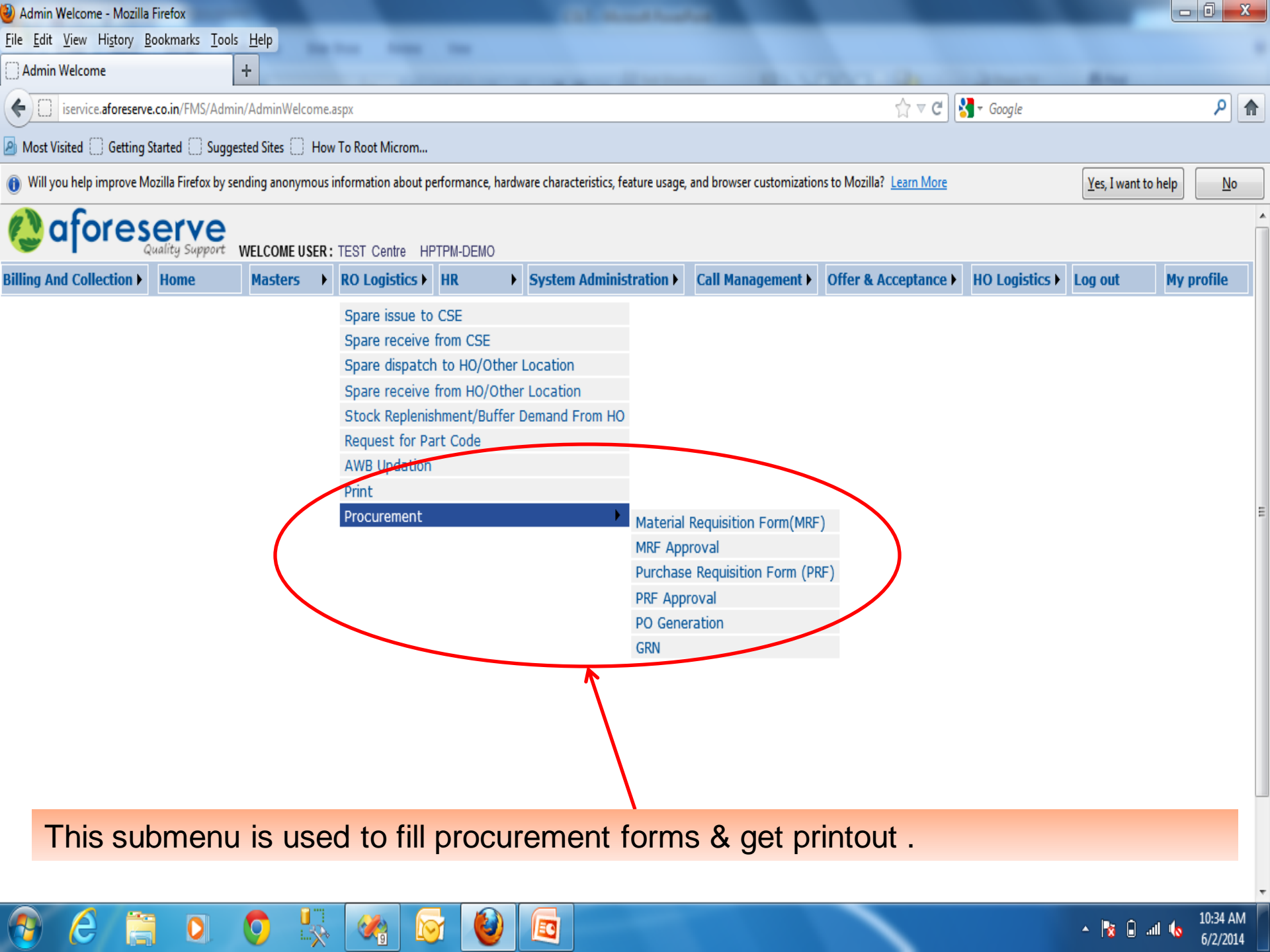
It is used for generating MRF , PRF, PO and GRN.You can print the MRF, PRF, PO and GRN.



SUBMENU PROCUREMENT MODEL

- MRF
- MRF APPROVAL
- PRF
- PRF APPROVAL
- P O GENERATION
- GRN





This submenu is used to fill procurement forms & get printout .

MRF IS USED TO ENTER AND SAVE DETAILS TO GENERATE REQUEST FOR MATERIAL

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade +

iservice.aforeserve.co.in/FMS/AllRole/mstmrf.aspx

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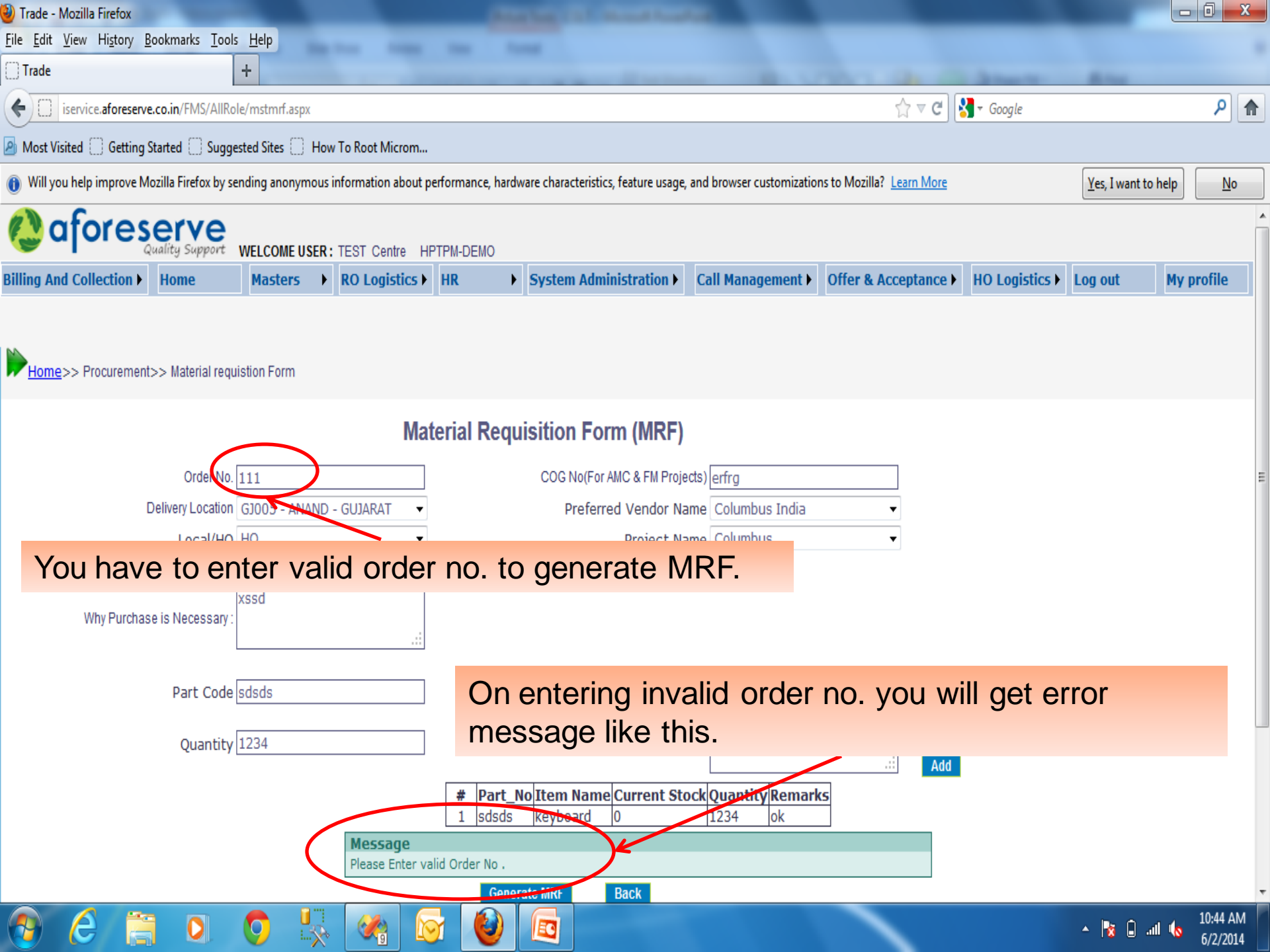
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[Billing And Collection](#) | [Home](#) | [Masters](#) | [RO Logistics](#) | [HR](#) | [System Administration](#) | [Call Management](#) | [Offer & Acceptance](#) | [HO Logistics](#) | [Log out](#) | [My profile](#)

[Home](#)>> Procurement>> Material requisition Form

Material Requisition Form (MRF)

Order No. <input type="text"/>	COG No(For AMC & FM Projects) <input type="text"/>
Delivery Location <input type="text" value="--Select--"/>	Preferred Vendor Name <input type="text" value="--Select--"/>
Local/HO <input type="text" value="Select"/>	Project Name <input type="text" value="--Select--"/>
Material required by (Date): <input type="text"/>	
Why Purchase is Necessary: <input type="text"/>	
Part Code <input type="text"/>	Item Name <input type="text"/>
Quantity <input type="text"/>	Remarks <input type="text"/>



Home >> Procurement >> Material requisition Form

Material Requisition Form (MRF)

Order No. COG No(For AMC & FM Projects)
Delivery Location Preferred Vendor Name
Local/HO Project Name

You have to enter valid order no. to generate MRF.

Why Purchase is Necessary:

Part Code

Quantity

On entering invalid order no. you will get error message like this.

#	Part No	Item Name	Current Stock	Quantity	Remarks
1	sdsds	keyboard	0	1234	ok

Message
Please Enter valid Order No .

Generate MRF Back

FOR APPROVING GENERATED MRF YOU HAVE TO GO TO THE SUBMENU MRF APPROVAL

Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://iservice.afor.../mstmfapprove.aspx

iservice.aforeserve.co.in/FMS/AllRole/mstmfapprove.aspx

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WELCOME USER: TEST Centre HPTPM-DEMO

Billing And Collection Home Masters RO Logistics HR System Administration Call Management Offer & Acceptance HO Logistics Log out My profile

Spare issue to CSE

Spare receive from CSE

Spare dispatch to HO/Other Location

Spare receive from HO/Other Location

Stock Replenishment/Buffer Demand From HO

Request for Part Code

AWB Updation

Print

Procurement

Material Requisition Form(MRF)

MRF Approval

Purchase Requisition Form (PRF)

PRF Approval

PO Generation

GRN

Home >> Procurement >> Open MRF for Approval

http://iservice.aforeserve.co.in/FMS/AllRole/mstmfapprove.aspx

TO GENERATE PRF FOR AN APPROVED MRF, YOU FIRSTLY HAVE TO SELECT THE MRF FOR WHICH YOU WANT TO GENERATE PRF.

Call Entry - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Call Entry +

iservice.eforeserve.co.in/FMS/AllRole/mstprf.aspx

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WELCOME USER: TEST Centre HPTPM-DEMO

[Billing And Collection](#) [Home](#) [Masters](#) [RO Logistics](#) [HR](#) [System Administration](#) [Call Management](#) [Offer & Acceptance](#) [HO Logistics](#) [Log out](#) [My profile](#)

[Home](#)>> Procurement>> PRF Generation

Open MRF for PRF Generation

Vendor Name: Ship To:

#	MRF No	Vendor Name	Date/Time	MRF From	Select
1	141441	Columbus India	14/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
2	151442	TRC NOIDA	18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
3	151443		18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
4	161444		19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
5	161445		19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
6	291446		30/05/2014 12:00:00 a.m.	TRC - NOIDA	<input type="checkbox"/>

Total Amount:

Net Amount:

Windows Taskbar: 10:54 AM 6/2/2014

Home >> Procurement >> PRF Generation

Open MRF for PRF Generation

Vendor Name

<Select>

Ship To

<Select>

Select particular MRF no. to generate PRF

#	MRF No	MRF Date	MRF From	Select
1	141441	14/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
2	151442	18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input checked="" type="checkbox"/>
3	151443	18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
4	161444	19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
5	161445	19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
6	291446	30/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>

Click to proceed to fill all required details to generate PRF

Proceed For PRF

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Pending Qty in Mrf	PRF QTY	Rate	Amount	Select
1	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	TFT	ABC6785	10				<input type="checkbox"/>
2	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Chip	ABC6786	20				<input type="checkbox"/>
3	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Connector	ABC6787	25				<input type="checkbox"/>

Calculate

Total Amount

Net Amount

Home >> Procurement >> PRF Generation

Open MRF for PRF Generation

Vendor Name

<Select>

Ship To

<Select>

#	MRF No	MRF Date	MRF From	Select
1	141441	14/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
2	151442	18/05/2014 12:00:00 a.m.		<input type="checkbox"/>
3	151443	18/05/2014 12:00:00 a.m.		<input type="checkbox"/>
4	161444	19/05/2014 12:00:00 a.m.		<input type="checkbox"/>
5	161445	19/05/2014 12:00:00 a.m.		<input type="checkbox"/>
6	291446	30/05/2014 12:00:00 a.m.		<input type="checkbox"/>

Fill qty and rate of each part and select check box for all the parts for which you want to generate PRF

Proceed For PRF

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Pending Qty in Mrf	PRF QTY	Rate	Amount	Select
1	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	TFT	ABC6785	10				<input type="checkbox"/>
2	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Chip	ABC6786	20				<input type="checkbox"/>
3	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Connector	ABC6787	25				<input type="checkbox"/>

Calculate

Total Amount

Net Amount

1	141441	14/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
2	151442	18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input checked="" type="checkbox"/>
3	151443	18/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
4	161444	19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
5	161445	19/05/2014 12:00:00 a.m.	HPTPM-DEMO	<input type="checkbox"/>
6	291446	30/05/2014 12:00:00 a.m.	TRC - NOIDA	<input type="checkbox"/>

Proceed For PRF

Click on calculate button to calculate the net amount for PRF generation

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Code	Qty in Mrf	PRF Qty	Rate	Amount	Select
1	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	TFT	ABC6785	10	12	7	84	<input checked="" type="checkbox"/>
2	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Chip	ABC6786	20	6	8	48	<input checked="" type="checkbox"/>
3	Columbus	NCR	HPTPM-DEMO	405140010	141005	151442	Connector	ABC6787	25	8	9	72	<input checked="" type="checkbox"/>

On clicking generate PRF you will get following message which confirms that PRF is generated

Calculate

Total Amount

#	Tax Name	Tax %	Tax Amount
1	VAT	5.00	<input type="text" value="10.2"/>

Net Amount

Message
The PRF has been raised and PRF No:021443.

Print PRF B Click to take print out of generated PRF

Click here to approve particular PRF

Open PRF For Approval

Home >> Procurement >> Open MRF for Approval

S.No	PRF_No	PRF_Date	Click below for Approval
1	301440	30/05/2014 3:17:32 p.m.	Approve
2	311442	31/05/2014 4:44:26 p.m.	Approve
3	021443	2/06/2014 11:19:59 a.m.	Approve
4	151428	15/05/2014 12:08:01 p.m.	Approve
5	141421	14/05/2014 3:53:51 p.m.	Approve





WELCOME USER: TEST Centre HPTPM-DEMO

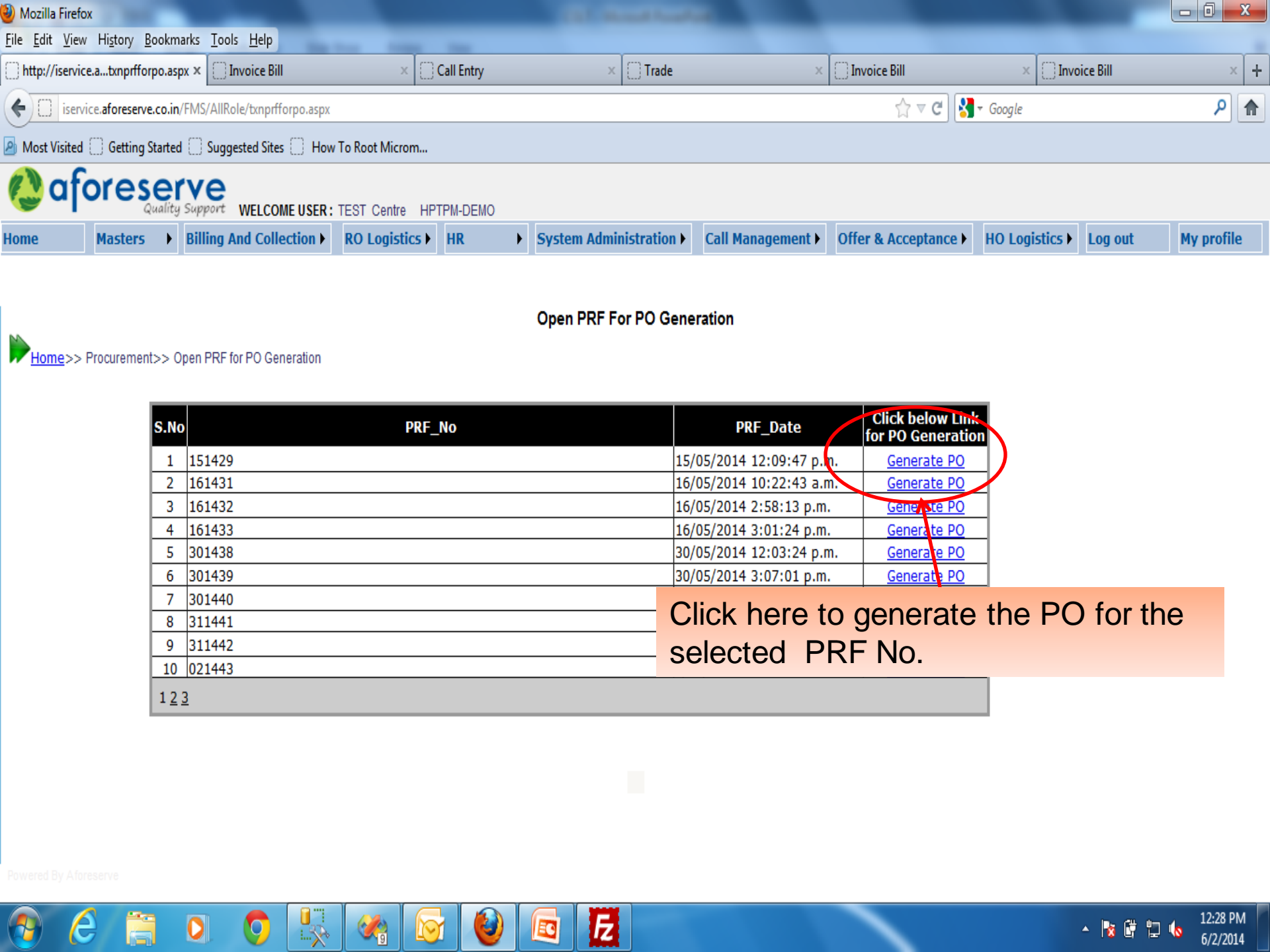
PRF Approve

PRF No. PRF Date
Delivery Location Vendor Name
Vendor Code

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Quantity	Rate	Total Amount
1	Columbus	NCR	HPTPM-DEMO	405140009	141007	141441	43545	43545	12	12	144

Total
Tax
Total Including Tax

Click to approve PRF



Open PRF For PO Generation

[Home](#)>> [Procurement](#)>> [Open PRF for PO Generation](#)

S.No	PRF_No	PRF_Date	Click below Link for PO Generation
1	151429	15/05/2014 12:09:47 p.m.	Generate PO
2	161431	16/05/2014 10:22:43 a.m.	Generate PO
3	161432	16/05/2014 2:58:13 p.m.	Generate PO
4	161433	16/05/2014 3:01:24 p.m.	Generate PO
5	301438	30/05/2014 12:03:24 p.m.	Generate PO
6	301439	30/05/2014 3:07:01 p.m.	Generate PO
7	301440		
8	311441		
9	311442		
10	021443		

Click here to generate the PO for the selected PRF No.



Home >> Procurement >> Open PRF for PO Generation

PO Generation

PRF No. PRF Date

Delivery Location Vendor Name

Vendor Code

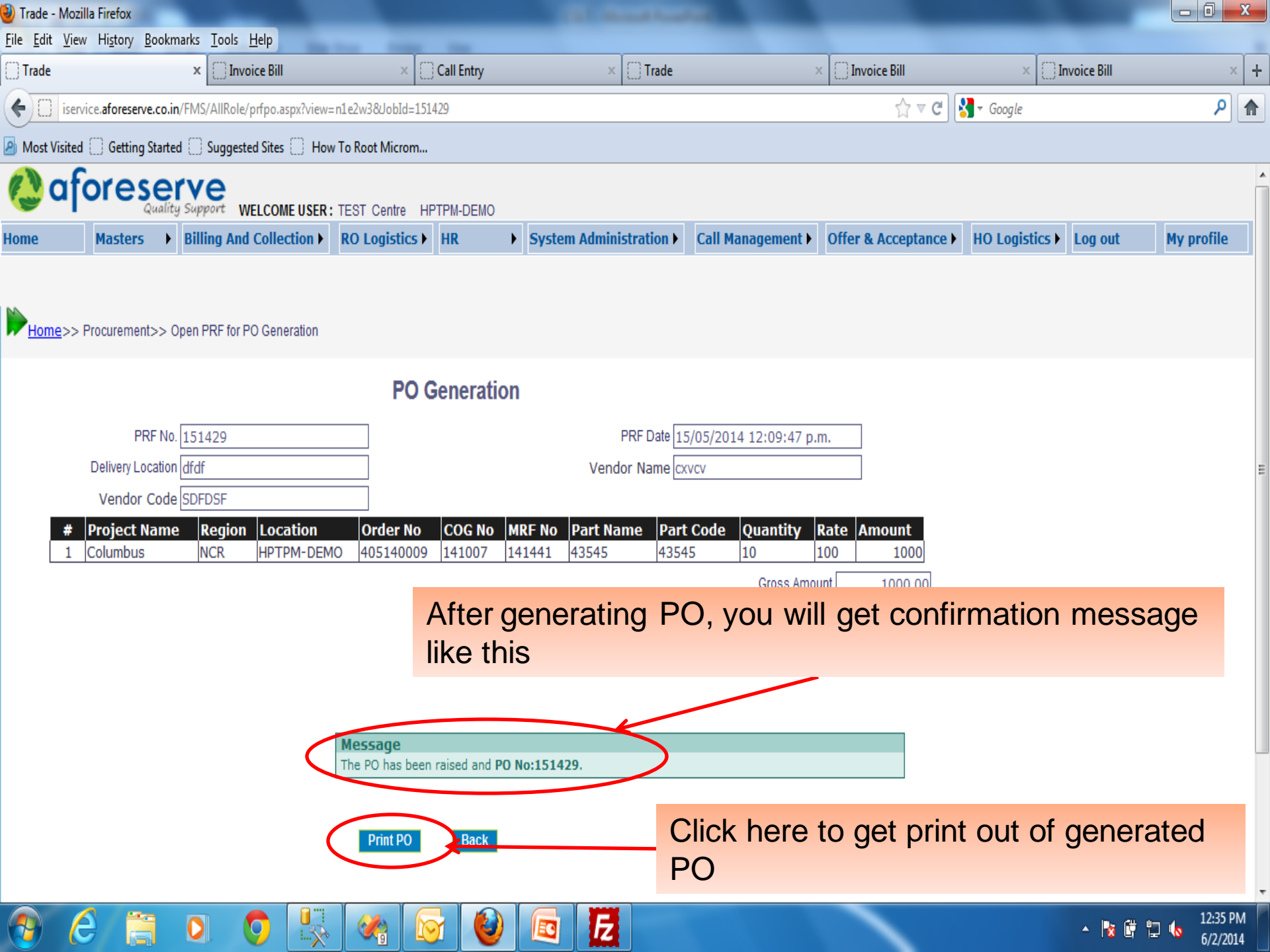
#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Quantity	Rate	Amount
1	Columbus	NCR	HPTPM-DEMO	405140009	141007	141441	43545	43545	10	100	1000

Gross Amount

Click here to generate PO

Total Amount

Generate PO **Back**



WELCOME USER: TEST Centre HPTPM-DEMO

Home >> Procurement >> Open PRF for PO Generation

PO Generation

PRF No. PRF Date
Delivery Location Vendor Name
Vendor Code

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Quantity	Rate	Amount
1	Columbus	NCR	HPTPM-DEMO	405140009	141007	141441	43545	43545	10	100	1000

Gross Amount

After generating PO, you will get confirmation message like this

Message
The PO has been raised and PO No:151429.

[Print PO](#) [Back](#)

Click here to get print out of generated PO

Purchase Order

AFORESERVE

Aforeserve.com Ltd.
 B-21, Sector -08
 Noida Uttar Pradesh
 Noida, 201301
 Phone No. 0120-4099700
 Fax No. 0120-4734101
 VAT/TIN Reg. 9265802683

Vendor Details :

Address:
Contact Person:
Contact No.
Order No. 151429
Order Date 15/05/2014 12:09:47 p.m.

#	Project Name	Region	Location	Order No	COG No	MRF No	Part Name	Part Code	Quantity	Rate	Total Amount
1	Columbus	NCR	HPTPM-DEMO	405140009	141007	141441	43545	43545	10	100	1000

Gross Amount 1000.00
 TAX 50
Total 1050.00

Terms & Conditions
 Payment Terms
 Warranty
 Others
 Remarks :
 Ship To

For Aforeserve.com Ltd.

Authorised Signatory

Open PO For GRN

S.No	PO No	PO Date	Click below Link for GRN Generation
1	151429	15/05/2014 12:09:47 p.m.	Generate GRN
2	161431	16/05/2014 10:22:43 a.m.	Generate GRN
3	161432	16/05/2014 2:58:13 p.m.	Generate GRN
4	161433	16/05/2014 3:01:24 p.m.	Generate GRN
5	301438	30/05/2014 12:03:24 p.m.	Generate GRN
6	301439	30/05/2014 3:07:01 p.m.	Generate GRN
7	301440	30/05/2014 3:17:32 p.m.	Generate GRN
8	311441	31/05/2014 4:01:51 p.m.	Generate GRN
9	311442	31/05/2014 4:44:26 p.m.	Generate GRN
10	021443	2/06/2014 11:19:59 a.m.	Generate GRN

1 2 3

Click here to go to the page from where you can generate GRN

GRN Generation

PO No.
Delivery Location
Vendor Code

PO Date
Vendor Name
Gate Pass Entry Date And Time
Invoice Date

Enter serial Number and select the checkbox for which you want to generate GRN

ite	Amount	Serial No	Select
0	20000		<input type="checkbox"/>
2	20000		<input type="checkbox"/>
3	20000		<input type="checkbox"/>
4	20000		<input type="checkbox"/>
5	20000		<input type="checkbox"/>
6	20000		<input type="checkbox"/>
7	20000		<input type="checkbox"/>
8	20000		<input type="checkbox"/>
9	20000		<input type="checkbox"/>
10	20000		<input type="checkbox"/>

1 [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) ...

Gross Amount
Tax
Total Amount

3	Chip	12345J	1	200	20000			
4	Chip	12345J	1	200	20000			
5	Chip	12345J	1	200	20000			
6	Chip	12345J	1	200	20000			
7	Chip	12345J	1	200	20000			
8	Chip	12345J	1	200	20000			
9	Chip	12345J	1	200	20000			
10	Chip	12345J	1	200	20000			

1 2 3 4 5 6 7 8 9 10 ...

Gross Amount 27500.00
Tax 1375
Total Amount 28875.00

Click here to get print of generated GRN

Message
The GRN has been raised and GRN No:161432.

Print GRN Back

You will get confirmation message like this after generating GRN

- BILLING & COLLECTION :-- This module is used to---

Generate SRF for service.

Generate SRF product .

Generate Invoice.



SUBMENU IN BILLING & COLLECTION

- SRF for Service
- Invoice to customer
- SRF for product
- Generate P.O from Android
- Invoice to Android
- GRN at Android
- Retail Invoice at Customer



BILLING & COLLECTION MODULE IS USED TO GENERATE SRF AND INVOICE.

The screenshot shows the aforeserve web application interface. At the top, there is a navigation bar with the aforeserve logo and the text "WELCOME USER: TEST Centre HPTPM-DEMO". Below this is a horizontal menu with several items: "Billing and Collection", "Home", "Masters", "RO Logistics", "HR", "System Administration", "Call Management", "Offer & Acceptance", "HO Logistics", "My profile", and "Log out". The "Billing and Collection" menu item is highlighted with a red circle, and a dropdown menu is visible below it, listing the following options: "Sales Requisition(SRF) For Service Invoice To Customer", "Sales Requisition(SRF) For Product", "Generate Po From Andriod", "Invoice To Android", "GRN at Android", and "Retail Invoice To Customer". The browser window title is "Admin Welcome - Mozilla Firefox" and the address bar shows "iservice.aforeserve.co.in/FMS/Admin/AdminWelcome.aspx". The taskbar at the bottom shows various application icons and the system clock indicating 3:23 PM on 6/2/2014.

SALES REQUISITION FORM

Trade - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Trade x Call Entry x Request For spare x Google

iservice.aforeserve.co.in/FMS/AllRole/mstrsf.aspx

Most Visited Getting Started Suggested Sites How To Root Microm...

Sales Requisition Form (SRF) For Service

Customer Purchase Order No. & Date	<input type="text" value="wewerere"/>	Order No	<input type="text" value="sdsd"/>
Project Name	<input type="text" value="Columbus"/>	COG No.	<input type="text" value="ssds"/>
Billing Location	<input type="text" value="GJ001 - MEHSANA - GUJARAT"/>		
Customer Name	<input type="text"/>		
Billing Address	<input type="text" value="sdssads"/>	Shipping Address	<input type="text"/>

Payment Terms

Advance	Delivery	Installation	Any Other
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Sl. No.	Discription of service	Period	Qty	Rate	Amount
1			0	0	
					Add New Row

[Calculate](#)

Total

Service Tax @ 12.36%

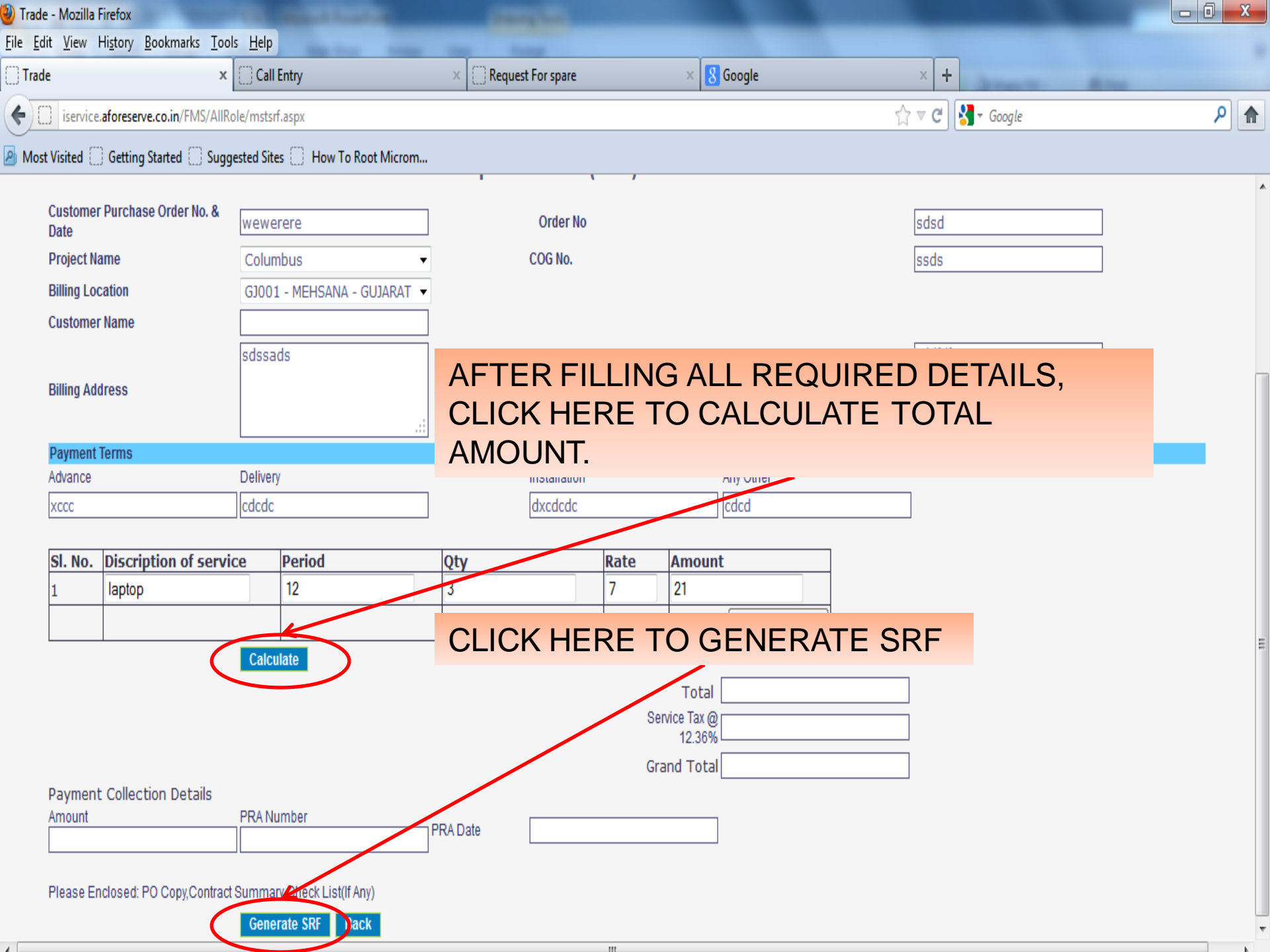
Grand Total

Payment Collection Details

Amount PRA Number PRA Date

Please Enclosed: PO Copy, Contract Summary Check List (If Any)

Windows taskbar with icons for Internet Explorer, Firefox, Chrome, and other applications. System tray shows time 3:28 PM and date 6/2/2014.



Customer Purchase Order No. & Date

wewerere

Order No

sdsc

Project Name

Columbus

COG No.

ssds

Billing Location

GJ001 - MEHSANA - GUJARAT

Customer Name

sdssads

Billing Address

Payment Terms

Advance

Delivery

xccc

cdcdc

Installation

Any Other

dxcdcdc

cdcd

Sl. No.	Discription of service	Period	Qty	Rate	Amount
1	laptop	12	3	7	21

Calculate

CLICK HERE TO GENERATE SRF

Total

Service Tax @ 12.36%

Grand Total

Payment Collection Details

Amount

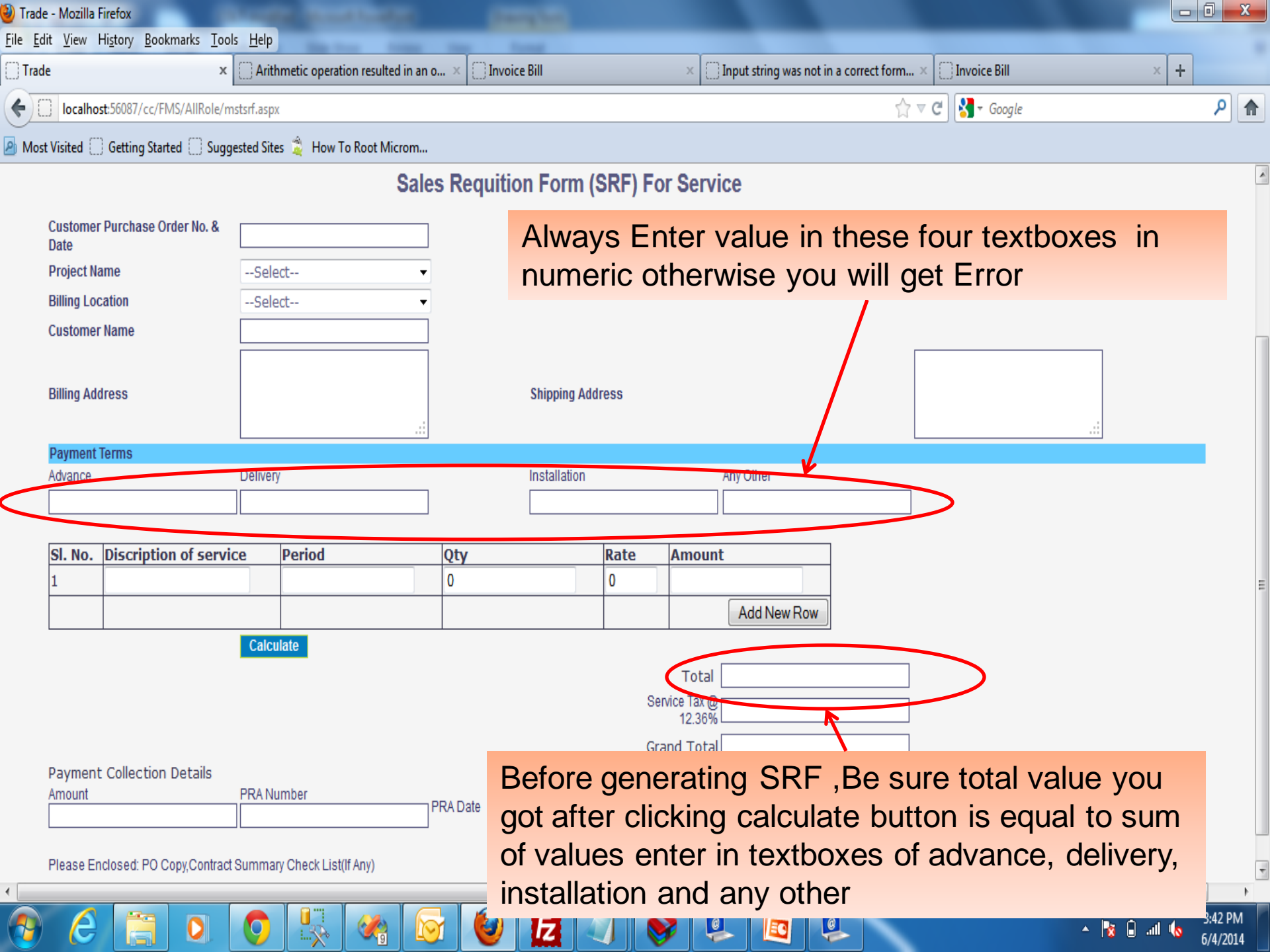
PRA Number

PRA Date

Please Enclosed: PO Copy, Contract Summary, Check List (If Any)

Generate SRF

Back



Sales Requisition Form (SRF) For Service

Customer Purchase Order No. & Date

Project Name

Billing Location

Customer Name

Billing Address

Always Enter value in these four textboxes in numeric otherwise you will get Error

Payment Terms

Advance Delivery Installation Any Other

Sl. No.	Discription of service	Period	Qty	Rate	Amount
1	<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text"/>
<input type="button" value="Add New Row"/>					

Total

Service Tax @ 12.36%

Grand Total

Payment Collection Details

Amount PRA Number PRA Date

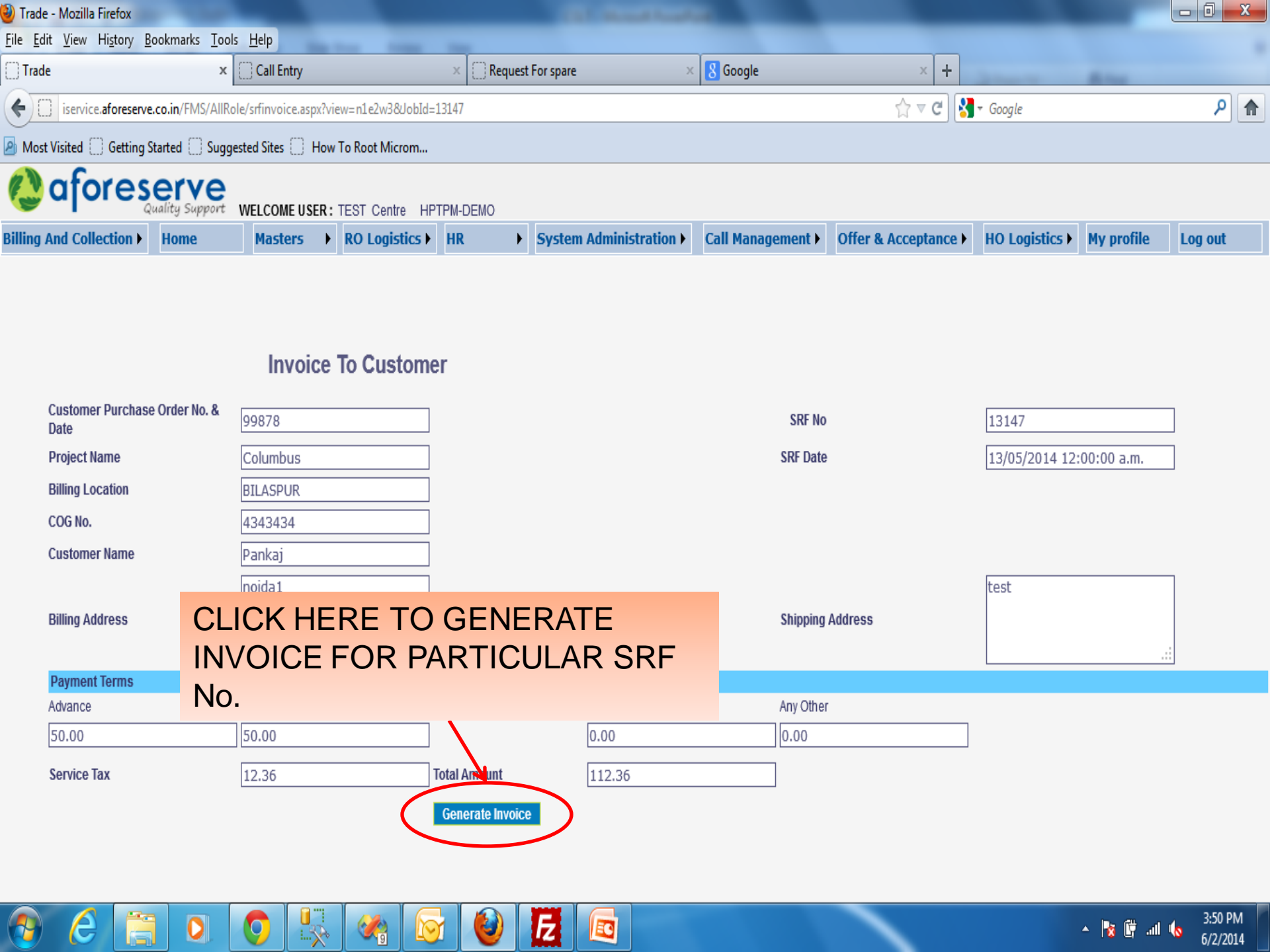
Please Enclosed: PO Copy, Contract Summary Check List (If Any)

Before generating SRF, Be sure total value you got after clicking calculate button is equal to sum of values enter in textboxes of advance, delivery, installation and any other



CLICK here to select a PARTICULAR SRF No.

S.No	SRF_No	SRF_Date	Click below for Approval
1	13146	13/05/2014 12:00:00 a.m.	Generate Invoice
2	13147	13/05/2014 12:00:00 a.m.	Generate Invoice
3	13148	13/05/2014 12:00:00 a.m.	Generate Invoice
4	12144	12/05/2014 12:00:00 a.m.	Generate Invoice
5	141410	14/05/2014 12:00:00 a.m.	Generate Invoice
6	141411	14/05/2014 12:00:00 a.m.	Generate Invoice
7	151417	15/05/2014 12:00:00 a.m.	Generate Invoice
8	151419	15/05/2014 12:00:00 a.m.	Generate Invoice
9	141415	14/05/2014 12:00:00 a.m.	Generate Invoice
10	151416	15/05/2014 12:00:00 a.m.	Generate Invoice



WELCOME USER: TEST Centre HPTPM-DEMO

Invoice To Customer

Customer Purchase Order No. & Date: 99878

Project Name: Columbus

Billing Location: BILASPUR

COG No.: 4343434

Customer Name: Pankaj

noida1

SRF No: 13147

SRF Date: 13/05/2014 12:00:00 a.m.

Billing Address

CLICK HERE TO GENERATE INVOICE FOR PARTICULAR SRF No.

Shipping Address: test

Payment Terms

Advance	50.00	50.00	0.00	0.00	Any Other
Service Tax	12.36	Total Amount	112.36		

Generate Invoice